



CRYSTAL
YACHT EXPEDITION CRUISES™

2018 | 2019

CRYSTAL YACHT EXPEDITION CRUISES™
WHERE LUXURY ROAMS FREELY™
JULY 2018–DECEMBER 2019



july 2018 | december 2019

**THE ALL-INCLUSIVE WORLD OF
CRYSTAL YACHT EXPEDITION CRUISES™**

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- 16** All-Inclusive Luxuries

MEET CRYSTAL ESPRIT®

Luxuriously modern and stylishly nautical, the all-suite, butler-serviced *Crystal Esprit* enchants with the promise of luxurious adventure, customised discovery and welcoming hospitality. Water is the elixir of life on journeys navigating the world's most treasured coasts and iconic harbours, the perfect tonic for the carefree luxury of the Crystal Yachting Lifestyle — an easy elegance and friendly camaraderie, superior cuisine, exceptional service, complimentary adventures, and of course, the wonder of the sea itself. With her uncompromising all-inclusive standards, the experience is one of seamless luxury, flowing from magical mornings into breathtaking starlit evenings.

Come yachting with us, and fall in love with *Travel + Leisure's* "World's Best Small-Ship Cruise Line."



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discover the YACHTING HAVENS of the WORLD

Navigate famous waters from the West Indies to iconic coasts throughout the Adriatic, Mediterranean, Greek Isles and Holy Land, and new for 2019, the United Arab Emirates. Discover rugged beauty and jet-set glamour, ancient history and modern luxuries.

WEST INDIES

Week-long voyages through the West Indies and British Virgin Islands travel roundtrip from Saint Martin; the two itineraries are easily combinable for an indulgent 14-night cruise.

ADRIATIC, MEDITERRANEAN & GREECE

Discover Croatia, Slovenia and Montenegro on alternating 7-night journeys between Venice and Dubrovnik; a series of singularly spectacular voyages exploring Spain, France, Italy and Greece debuts in 2019.

ARABIAN NIGHT COLLECTION

Arabian Night Collection launches in October 2019, including a series of 7- to 11-night voyages travelling roundtrip from Dubai, as well as singular Greek Isles and Holy Land itineraries.



**WORLD'S BEST
SMALL-SHIP OCEAN
CRUISE LINE**

INSPIRED BY EXCELLENCE

At Crystal Yacht Expedition Cruises, we are dedicated to creating the best holiday for each and every guest. We are honoured that the readers of *Travel + Leisure* awarded *Crystal Esprit* with the magazine's highest honour and invite you aboard to make your own award-winning memories.

THE WEST INDIES

NOVEMBER

WEST INDIES YACHTING EXPLORER
7 NIGHT | SAINT MARTIN ROUNDTrip
11 & 25 NOV *Page 36*

BRITISH VIRGIN ISLANDS YACHTING ESCAPE
7 NIGHT | SAINT MARTIN ROUNDTrip
18 NOV *Page 36*

DECEMBER

BRITISH VIRGIN ISLANDS YACHTING ESCAPE
7 NIGHT | SAINT MARTIN ROUNDTrip
2 & 16 DEC *Page 36*

WEST INDIES YACHTING EXPLORER 
7 NIGHT | SAINT MARTIN ROUNDTrip
9 DEC *Page 36*

CRYSTAL YACHTING CHRISTMAS
11 NIGHT | SAINT MARTIN ROUNDTrip
23 DEC *Page 39*

THE WEST INDIES

JANUARY

CRYSTAL HAPPY NEW YEAR

10 NIGHT | SAINT MARTIN ROUNDTrip
3 JAN *Page 39*

BRITISH VIRGIN ISLANDS YACHTING ESCAPE

7 NIGHT | SAINT MARTIN ROUNDTrip
13 & 27 JAN *Page 36*

WEST INDIES YACHTING EXPLORER

7 NIGHT | SAINT MARTIN ROUNDTrip
20 JAN *Page 36*

FEBRUARY

WEST INDIES YACHTING EXPLORER

7 NIGHT | SAINT MARTIN ROUNDTrip
3 & 17 FEB *Page 36*

BRITISH VIRGIN ISLANDS YACHTING ESCAPE

7 NIGHT | SAINT MARTIN ROUNDTrip
10 & 24 FEB *Page 36*

MARCH

WEST INDIES YACHTING EXPLORER

7 NIGHT | SAINT MARTIN ROUNDTrip
3, 17 & 31 MAR *Page 36*

BRITISH VIRGIN ISLANDS YACHTING ESCAPE

7 NIGHT | SAINT MARTIN ROUNDTrip
10 & 24 MAR *Page 36*

APRIL

BRITISH VIRGIN ISLANDS YACHTING ESCAPE

7 NIGHT | SAINT MARTIN ROUNDTrip
7 & 21 APR *Page 36*

WEST INDIES YACHTING EXPLORER

7 NIGHT | SAINT MARTIN ROUNDTrip
14 APR *Page 36*

THE WEST INDIES

TWO 7-NIGHT ITINERARIES
ARE EASILY **COMBINABLE**
TO CREATE A **14-NIGHT**
CRUISE. SEE PAGE 69 FOR
DETAILS OR CALL YOUR
TRAVEL PROFESSIONAL.

THE ADRIATIC

MAY

SPANISH YACHTING SERENADE

7 NIGHT | MÁLAGA TO BARCELONA
12 MAY *Page 28*

YACHTING AT THE MONACO GRAND PRIX

8 NIGHT | NICE ROUNDTrip
25 MAY *Page 28*

JUNE

RIVIERA RENDEZVOUS

7 NIGHT | NICE TO ROME
2 JUN *Page 28*

GRECIAN YACHTING GEMS

7 NIGHT | DUBROVNIK TO ATHENS
16 JUN *Page 31*

SECRETS OF THE CYCLADES

7 NIGHT | ATHENS ROUNDTrip
23 JUN *Page 31*

AEGEAN YACHTING IDYLLS

7 NIGHT | ATHENS TO DUBROVNIK
30 JUN *Page 31*

JULY

DREAMING OF DALMATIA

7 NIGHT | DUBROVNIK TO VENICE
7 JUL *Page 26*

YACHTING HARBORS OF CROATIA

7 NIGHT | VENICE TO DUBROVNIK
14 & 28 JUL *Page 26*

AUGUST

GRECIAN YACHTING GEMS

7 NIGHT | DUBROVNIK TO ATHENS
4 AUG *Page 31*

SECRETS OF THE CYCLADES

7 NIGHT | ATHENS ROUNDTrip
11 AUG *Page 31*

AEGEAN YACHTING IDYLLS

7 NIGHT | ATHENS TO DUBROVNIK
18 AUG *Page 31*

DREAMING OF DALMATIA

7 NIGHT | DUBROVNIK TO VENICE
25 AUG *Page 26*

THE ADRIATIC

SEPTEMBER

YACHTING HARBORS OF CROATIA

7 NIGHT | VENICE TO DUBROVNIK
1 & 15 SEP *Page 26*

DREAMING OF DALMATIA

7 NIGHT | DUBROVNIK TO VENICE
8 SEP *Page 26*

GRECIAN YACHTING GEMS

7 NIGHT | DUBROVNIK TO ATHENS
22 SEP *Page 31*

SECRETS OF THE CYCLADES

7 NIGHT | ATHENS ROUNDTrip
29 SEP *Page 31*

OCTOBER

AEGEAN YACHTING IDYLLS

7 NIGHT | ATHENS TO DUBROVNIK
6 OCT *Page 31*

ARABIAN PENINSULA

OCTOBER

THE GREEK ISLES & CYPRUS

9 NIGHT | ATHENS TO LARNACA
20 OCT *Page 44*

HOLY LAND, PYRAMIDS & PETRA

11 NIGHT | LARNACA TO JORDAN
29 OCT *Page 44*

NOVEMBER

EMIRATES DISCOVERY

10 NIGHT | DUBAI ROUNDTrip
19 NOV *Page 44*

EMIRATES YACHT ADVENTURE

7 NIGHT | DUBAI ROUNDTrip
29 NOV *Page 45*

DECEMBER

THE EMIRATES & BEYOND

10 NIGHT | DUBAI ROUNDTrip
6 DEC *Page 47*

EMIRATES YACHT ADVENTURE

7 NIGHT | DUBAI ROUNDTrip
16 DEC *Page 45*

NEW YEAR'S EVE IN THE EMIRATES

11 NIGHT | DUBAI ROUNDTrip
23 DEC *Page 47*



Jean-Michel Cousteau Special Voyage
departing 9 December 2018

ENTURE

West Indies to the soaring wonder of the
the Mediterranean, Adriatic, Aegean and
stal Esprit explores more than 80 iconic
irs on all-inclusive yacht adventures.

the west indies



ATLANTIC OCEAN



FRANCE

Menton

Nice

Cannes

Cavalaire-sur-Mer

Monte Carlo

Barcelona

Castellón de la Plaza

Valencia

Alicante

Cartagena

the adriatic, m
& gree

2018-2019
CRYSTAL ESPRIT
**YACHT
EXPEDITION**
OVERVIEW MAP





CRYSTAL ESPRIT
SIGNATURE
HALLMARKS

- » All-suite, butler-serviced accommodations
- » Michelin-inspired, farm-to-table cuisine
- » Unlimited fine wines, champagnes, premium spirits and beers
- » All gratuities, shipboard and shoreside
- » Choice of two complimentary Crystal Adventures® in nearly every port; one is Cultural Exploration, the other Active Adventure
- » FREE unlimited Wi-Fi
- » Swimming, snorkelling, kayaking, paddle boarding, and jet skiing from yacht's marina platform*
- » Fitness facilities with Technogym® equipment, and outdoor yoga
- » Optional: exclusive water toys including a two-person submersible and Wider 32 speedboat*

**Optional submersible and complimentary Marina equipment use is based on destinations' local rules and regulations and the discretion of the Captain due to weather and sea conditions.*



THERE IS THE WORLD WE THINK WE KNOW. AND **THE WORLD THAT SURPRISES US.**
A CRYSTAL WORLD THAT **BRINGS NEW PERSPECTIVES** TO LIFE. THAT RADIATES A LIGHT
THAT ALLOWS US TO **SEE THINGS DIFFERENTLY.** MORE CLEARLY. **MORE BEAUTIFULLY.**

AROUND EVERY CORNER IS A CHANCE TO **BE ENCHANTED.** TO EXPERIENCE A NEW
SENSE OF WONDER. OF DELIGHT. WHERE THE SIMPLE, GENUINE ACT OF SAYING HELLO
SETS THE STAGE FOR LIFE-LONG FRIENDSHIPS. AND CREATES AN ADVENTURE THAT
LIVES **FAR BEYOND THE EXPECTED.**

IN THE WORLD OF CRYSTAL, EVERYTHING **SHINES WITH INSPIRATION** AND PURPOSE.
THE JOURNEY. THE DESTINATION. AND ABOVE ALL ELSE, THE MOMENTS THAT
BECOME **CHERISHED MEMORIES.**

THERE ARE NO RULES THAT DEFINE YOU. NO LIMITS TO THE FREEDOM THAT ONLY
TRAVEL CAN BRING. ONLY A **CLEAR DIFFERENCE** BETWEEN THE ORDINARY WORLD
AND **THE WORLD OF CRYSTAL.**

CRYSTAL
*Clearly Different*SM



A full-page background image showing a person's legs sticking out of the water, with white foam from splashing waves surrounding them. The water is a deep blue with visible ripples and small waves.

the CRYSTAL YACHTING LIFESTYLE

Imagine slipping into secluded coves nestled along the world's most exclusive coastlines. Or dropping anchor just off shore of pristine islands adrift in crystalline seas of aquamarine. Life on board your all-suite luxury yacht is sublime and unstructured. An easy camaraderie and joie de vivre permeates the welcoming ambience and spirited conversation among fellow adventurers. Service is exceptional. Cuisine, divine. And suites so sumptuous, they envelop you in comfort. This is the Crystal Yachting Lifestyle ... one of all-inclusive luxury and carefree exuberance found only aboard *Crystal Esprit*.

luxurious ADVENTURE

Set a course to navigate the legendary coasts of Croatia, the Italian Riviera and the isle of Corsica. From your shaded sundeck atop *Crystal Esprit*, drink in panoramic vistas of mast-spangled harbours in Gorda Sound and St. Barts, and ponder the exclusive adventures that await in waters off Split, Korčula and Kotor. Think legendary yachting in the Greek Isles, and mesmerising discovery in the Emirates. On curated journeys from the Adriatic, Aegean and Mediterranean to the West Indies, where larger ships simply cannot go. Venture ashore to discover the monumental. Or dive in, to feel the wonder of the sea.







HOSPITALITY *with* HEART

Anticipating your every need and attending to your every wish. Nearby but never obtrusive. With a highly personalised focus on details, large and small, warm and genuine service is shared seamlessly, graciously, and always with a smile. Aboard *Crystal Esprit*, life flows to the rhythm of the waters, with perfect execution and moments of surprise and delight, leaving your unscripted agenda open to endless possibilities. One of the signatures of Crystal, now and always, is our exceptional staff, at your service to make your experience the very best it can be.







quite simply SPECTACULAR

Purity and perfection. Innovation and execution. The culinary experience aboard *Crystal Esprit* tempts the palate with menus of Michelin-level envy... and rewards the soul with unexpected journeys of delicious discovery.

Masters of their craft, what Crystal's award-winning chefs do every day, at every meal, can only be described as a calling. Inspired by regions of the world and the freshest locally sourced ingredients, cuisine honours the classics, yet pushes the boundaries of ingenuity. And when paired with the finest champagnes and wines, each savoury bite is a symphony of flavours, a delectable feast for the senses.



SUITE SANCTUARY

A private enclave to escape to after a busy day at play. Here in your butler-serviced oasis of refined elegance, every creature comfort is indulged. A plush king-size bed covered in sumptuous linens. A drenching rain shower to energise and refresh.

Through panoramic windows, stunning, ever-changing vistas from sun-up to sundown. Venture out to discover the welcoming social spaces onboard your boutique luxury yacht. A state-of-the-art marina. Spa, fitness and yoga on deck.



where luxury ROAMS FREELY

From exotic yachting sojourns to extreme expedition voyages, Crystal Yacht Expedition Cruises appeals to sophisticated, adventurist travellers seeking a higher standard of luxury, space and amenities. On rare, bucket-list journeys around the world, the intimate *Crystal Esprit* hugs the shores of legendary coasts in the West Indies, Adriatic, Mediterranean and the Arabian Peninsula. And debuting in 2020, *Crystal Endeavor* will be among the largest and most luxurious expedition ships, exploring remote destinations pole to pole.



CRYSTAL ESPRIT™ — 62 GUESTS | 90 CREW

THE CRYSTAL YACHTING LIFESTYLE

An indulgent alternative to boutique island hotels and coastal resorts, *Crystal Esprit* is like a private seaside home, with welcoming social spaces and beautifully appointed suites. Remaining at anchor in yachting harbours around the world, guests enjoy incredible views of breathtaking scenery and privileged access to places of pristine beauty. Active discovery and cultured experiences are enjoyed ashore, and equally inviting is the yacht's marina platform, ideal for exploring some of the world's most magnificent waters.



CRYSTAL ENDEAVOR

CRYSTAL ENDEAVOR — 200 GUESTS | 206 CREW

THE WORLD'S PREMIERE LUXURY EXPEDITION YACHT

Purpose-built to exacting polar class standards, the all-suite *Crystal Endeavor* will be amongst the largest, most spacious expedition ships with the largest, butler-serviced suites, a two-story glass-enclosed solarium and spa, and an unrivalled collection of adventure toys for intrepid discovery by land, sea and air. Highly personalised service, superb cuisine and unmatched choices for bold adventure in the world's most remote destinations will further establish *Crystal Endeavor* as the expedition yacht of choice for the most discerning adventure seekers.



blissful FREEDOM

Welcome to the Crystal Yachting Lifestyle ... an easy, elegant manner of travel curated to satiate the wanderlust of just 62 guests seeking boutique adventure and cultured experiences. Come aboard for a heavenly journey designed to rejuvenate the soul, tempt the palate and quench a desire for personalised discovery.



ALL-INCLUSIVE LUXURIES

An exceptional standard of all-inclusive amenities and services elevates the intimate and comfortable luxury found aboard *Crystal Esprit*.



All-suite, butler-serviced accommodations

Michelin-inspired, farm-to-table cuisine served in multiple open-seating venues

Unlimited fine wines, champagnes, premium spirits and beers

All gratuities, shipboard and shoreside

Choice of two complimentary Crystal Adventures® in nearly every port:
one is Cultural Exploration, the other Active Adventure

FREE, unlimited Wi-Fi

Swimming, snorkelling, kayaking, paddle boarding, Wider 32 speedboat,
and jet skiing from yacht's marina platform*

Fitness facilities with Technogym® equipment, and outdoor yoga

Optional: Exclusive two-person submersible*

**Use of optional submersible and complimentary marina equipment is based on each destination's local rules and regulations and the discretion of the Captain due to weather, dockage / anchorage location and sea conditions. Please ask for details.*



A YACHT TO CALL HOME

Crystal Esprit is an elegant enclave of gorgeous interiors and elegant social spaces. Unhampered by crowds or lines, she's much like a private club, a coveted inner sanctum. While the ambience on board is characterised by Crystal's unique understanding of luxury, the ultimate indulgence lies in the yacht's relaxed, unregimented pace.

Welcomed aboard with a genuine smile – and a chilled glass of champagne — you are guided to your home upon the sea for a seamless in-suite check-in

Kir Royale in hand, or perhaps a freshly-squeezed lemonade with muddled raspberries, your luxury yacht drops anchor along intimate shores as you melt into the plush comfort of a daybed or basket chair on Sunset Deck

Reminiscing with the bartender at The Cove about your memories of India, you return from your adventures ashore the next day to enjoy a lunch of Indian specialities made just for you

Taking advantage of optimal sea conditions, a scheduled overnight at anchor becomes a cruise beneath a sea of stars, arriving at your next idyllic destination much earlier than anticipated

The kayaks and stand-up paddleboards at the yacht's marina are tempting diversions, as is the easy luxury of lounging on the swim platform adrift at sea

Following days of thrilling discovery or sublime relaxation, evenings come alive with dancing on deck with newfound friends, or conversation and sing-alongs in the convivial Cove lounge



the places you DREAM ABOUT

She's small enough to sail to bucket-list destinations, allowing you to explore in a very personalised manner. And free from the constraints that limit the shoreside hotels over which she looks, *Crystal Esprit* moves from one boutique port of call to the next, affording stunning views from her privileged vantage point at anchor or quayside in coveted destinations.



Whether cruising the West Indies or the Adriatic, Aegean or Ionian seas, nearly all itineraries are 7 nights in length, easily combinable to create longer, more immersive voyages

A collection of singular 2019 Mediterranean voyages spotlights the coast of Spain, the Monaco Grand Prix, the Italian Riviera and the Greek Isles; from 6 to 11 nights

Brand new for *Crystal Esprit* is a 2019 October-November series of Arabian Peninsula voyages, most travelling roundtrip from Dubai

Itineraries are designed to complement the yachting experience, often island- or port-hopping to multiple locales in a single day, or remaining at anchor in gorgeous harbours by night

From ziplining over Antigua's nocturnal forest to an exclusive evening concert at Croatia's Museum of Split, you'll enjoy your choice of two complimentary Crystal Adventures in nearly every port — active or cultural

The marina platform is a complimentary invitation to jump in and swim, snorkel, paddle board and kayak on top-of-the-line equipment with expert instruction

Crystal Esprit carries a Wider 32 speedboat for high-adrenaline adventure

A two-person, deep-sea submersible, hosted by a certified pilot, dives to depths of up to a thousand feet, exploring underwater worlds (optional)



the art of HOSPITALITY

As your global ambassadors to the world, your Crystal Family shares a passion for adventurous discovery, too. Hand-selected officers and crew from the award-winning ranks of Crystal Cruises and from other esteemed international hospitality venues, fully engage guests in the Crystal Yachting Lifestyle, striking the perfect balance of exacting professionalism and friendly camaraderie.



The yacht's casually elegant ambience is crafted to deliver an exceptional guest experience every moment of every day

A supreme standard of service with a staff of 90 attends to just 62 guests

Crystal Esprit's knowledgeable Destination Leader is on hand to assist with curating any personal adventures ashore

Every suite enjoys the highly personalised attentions of an experienced butler

*"Truly, all of the staff were incredible.
Friendly, helpful and knowledgeable. They were what
made this trip the best cruise we have ever taken."*

– Steve, Coppell, TX



CUISINE CATERED TO YOU

Pure. Fresh. Inspired. Imaginative cuisine and lavish culinary presentations showcase the flavours of lands explored. Classic specialities and innovative tasting menus. *Crystal Esprit's* dining experience is savoured in casually elegant, open-seating venues designed to celebrate food, wine and conversation.



Michelin-inspired cuisine is served in the casually elegant Yacht Club restaurant

Château Lafite Rothschild, Domaine de la Romanée-Conti, and Krug Clos d'Ambonnay are but a few of the extraordinary indulgences our Sommeliers are happy to share

More than a dozen hand-selected vintages and other all-inclusive beverages complement your meal

Ideal for a light breakfast or delectable lunch, the al fresco Patio Café offers small plates, creative salads, gourmet charcuterie, cheeses, pastries, gourmet coffees and more

On the top deck, Sunset Grill serves tempting burgers and healthy wraps, fuel for optimal play throughout the day

Open 24 hours a day, The Pantry is a self-service bistro with wines, snacks, pastries and more



ROOM TO ROAM

The 31 suites aboard *Crystal Esprit* are welcoming sanctuaries of serenity and comfort, an invitation for you to relax and enjoy your time upon the sea.

Each suite features a plush king or queen-size bed, made up with the finest linens under an elegant tufted headboard

Appointments include a 42" flatscreen TV with movies on-demand, a bedside iPad and digital directory, and spacious wardrobes custom-designed with integrated lighting

Suite bathrooms are adorned with stunning, cutting-edge design, a glass-enclosed rain shower, striking back-lit mirrors and integrated TV, ETRO Italian fashion house bath and shower amenities, double vanity sink and natural stone flooring

The window-lined Cove is a welcoming spot to unwind, enjoy a drink and share tales of the day with new friends

The golden hour begins with libations at the Sunset Bar on the yacht's top deck; perfect for lounging on Balinese daybeds and woven basket chairs

Dedicated spaces for the Crystal Life Spa

Fitness facilities with Technogym equipment, and outdoor yoga



the ADRIATIC
MEDITERRANEAN
and GREEK ISLES



CROATIA | FRANCE | GREECE | ITALY | MONACO
MONTENEGRO | SLOVENIA | SPAIN



LEGENDARY LANDS *and* ICONIC SITES

Medieval fortresses, walled cities, bleached cliffs, and countless bays and inlets. The breathtaking and rugged landscape of the Adriatic rewards intrepid travellers in search of a different European holiday with a boutique experience away from the crowds. Throughout the Mediterranean and Aegean, wise and ancient seas have seen civilisations rise and fall. Today, jetsetters play near temples built to honour mythical gods, and fields of lavender and olive groves cling to hillsides. Yachting in this storied part of the world is pure enchantment.



ESSENTIAL SIGHTS & EXPERIENCES

- » **Cruise to Mljet Island, near Korčula, where you'll discover inland salt-water lakes, an old Benedictine monastery and the legend of Odysseus.**
- » **Learn about one of the oldest traditions of Montenegro, the crafting of fragrant olive oil with a visit to an olive grove and mill.**
- » **Stroll the cobblestone streets of Zagreb's medieval Upper Town past the twin Gothic bell towers of its cathedral and enjoy the coffee culture of Croatia's splendid capital city.**
- » **Visit Bled Castle, Slovenia's oldest, perched precariously on a rocky precipice, admiring the stunning views of glacial Lake Bled 425 feet below.**
- » **Go for a rock climb in the Cetina River Canyon at Omis, catering to all skills levels from beginner to advanced.**
- » **Marvel at the skill of the world-famous glassblowers of Murano as they craft exquisite pieces out of molten glass.**

THE DALMATIAN COAST

Discover the Dalmatian Coast, where majestic mountains meet a crystalline sea and archaeological treasures abound, from UNESCO sites like the Cathedral in Sibenik to the Romanesque jewel that is Trogir and the Venetian flair of Vis and Hvar. This is a region coveted by Roman emperors, Venetian doges and Ottoman caliphs; and towns that hold vivid examples of their medieval history. Not all discoveries are on land. Snorkel the secluded coves and discover the occasional shipwreck.

SPAIN, FRANCE AND ITALY

Sail Spain's Mediterranean coast and explore everything from the Moorish architecture of Málaga to the Goya masterpieces of Valencia and the brilliant tile mosaics and stained-glass cathedrals of Barcelona. In France, discover museums dedicated to Matisse and Chagall in Nice, and the Romanesque-Byzantine Cathedrale de Monaco. Visit postcard-perfect towns like Portofino and Santa Margherita in Italy, and tour the rustic villages of Tuscany, the Chianti wine region, and the Renaissance treasures of Florence.

GREEKS ISLES AND THE AEGEAN

Explore the secluded coves and charming windmills of Patmos. Discover the jade waters and pearl-white beaches of Elafonisos, the cypress-studded hills of Corfu, and gorgeous Venetian mansions in Chania. Santorini, considered one of the most romantic places on earth, is the best known of the iconic Cyclades. By day, observe the sun gleaming off the white-washed cubic houses perched on cliffs. By night, watch the sun set as it dips behind the volcanic caldera.

ON EVERY CRUISE YOU'LL ALWAYS ENJOY:

- » Crystal's highly acclaimed six-star service
- » Michelin-inspired farm-to-table cuisine prepared fresh to order
- » All-inclusive, complimentary fine wines, premium spirits, gratuities and more
- » Two complimentary Crystal Adventures in nearly every port of call; Cultural and Active





SIBENIK, CROATIA



UP TO 51 SHORE EXCURSIONS OFFERED

YACHTING HARBORS of CROATIA

7 NIGHTS | VENICE TO DUBROVNIK
ABOARD CRYSTAL ESPRIT

— 2018 —

22 JUL | 5 AUG | 19 AUG
2 SEP | 16 SEP | 30 SEP

— 2019 —

14 JUL | 28 JUL | 1 SEP | 15 SEP

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|---------------------------|----------------|---------|
| 1 | Venice, Italy | | 7:00pm |
| 2 | Rovinj, Croatia | 8:00am | 10:00pm |
| 3 | Sibenik, Croatia | 1:00pm | 10:00pm |
| 4 | Trogir, Croatia | 8:00am | 10:00pm |
| 5 | Vis, Croatia | 8:00am | 7:00pm |
| 6 | Hvar, Croatia | 8:00am | 11:00pm |
| 7 | Korcula, Croatia | 8:00am | 10:00pm |
| | Dubrovnik, Croatia | Disembark / am | |



UP TO 54 SHORE EXCURSIONS OFFERED

DREAMING of DALMATIA

7 NIGHTS | DUBROVNIK TO VENICE
ABOARD CRYSTAL ESPRIT

— 2018 —

29 JUL | 12 AUG
26 AUG | 23 SEP

— 2019 —

7 JUL | 25 AUG | 8 SEP

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|---------------------------|----------------|-----------|
| 1 | Dubrovnik, Croatia | | 11:00pm |
| 2 | Kotor, Montenegro | 9:00am | 5:00pm |
| 3 | Split, Croatia | 9:00am | overnight |
| 4 | Split, Croatia | | 5:00am |
| | Zadar, Croatia | 1:00pm | 11:00pm |
| 5 | Opatija, Croatia | 8:00am | 8:00pm |
| 6 | Piran, Slovenia | 8:30am | 11:00pm |
| 7 | Venice, Italy | 9:30am | overnight |
| | Venice, Italy | Disembark / am | |

SHIMMERING ENCHANTMENT

Whether you say *Jadransko more* or *Mare Adriatico*, the sapphire blue waters of the Adriatic Sea have been enchanting mankind since time immemorial. Bathed in golden sunlight and rimmed by verdant mountains and gorgeous beaches, so beautiful is this northernmost arm of the Mediterranean that Diocletian built his palace here. Of its more than 1,300 islands — most along the Croatian coast — the best known are the 117 comprising the city of Venice, Queen of the Adriatic.

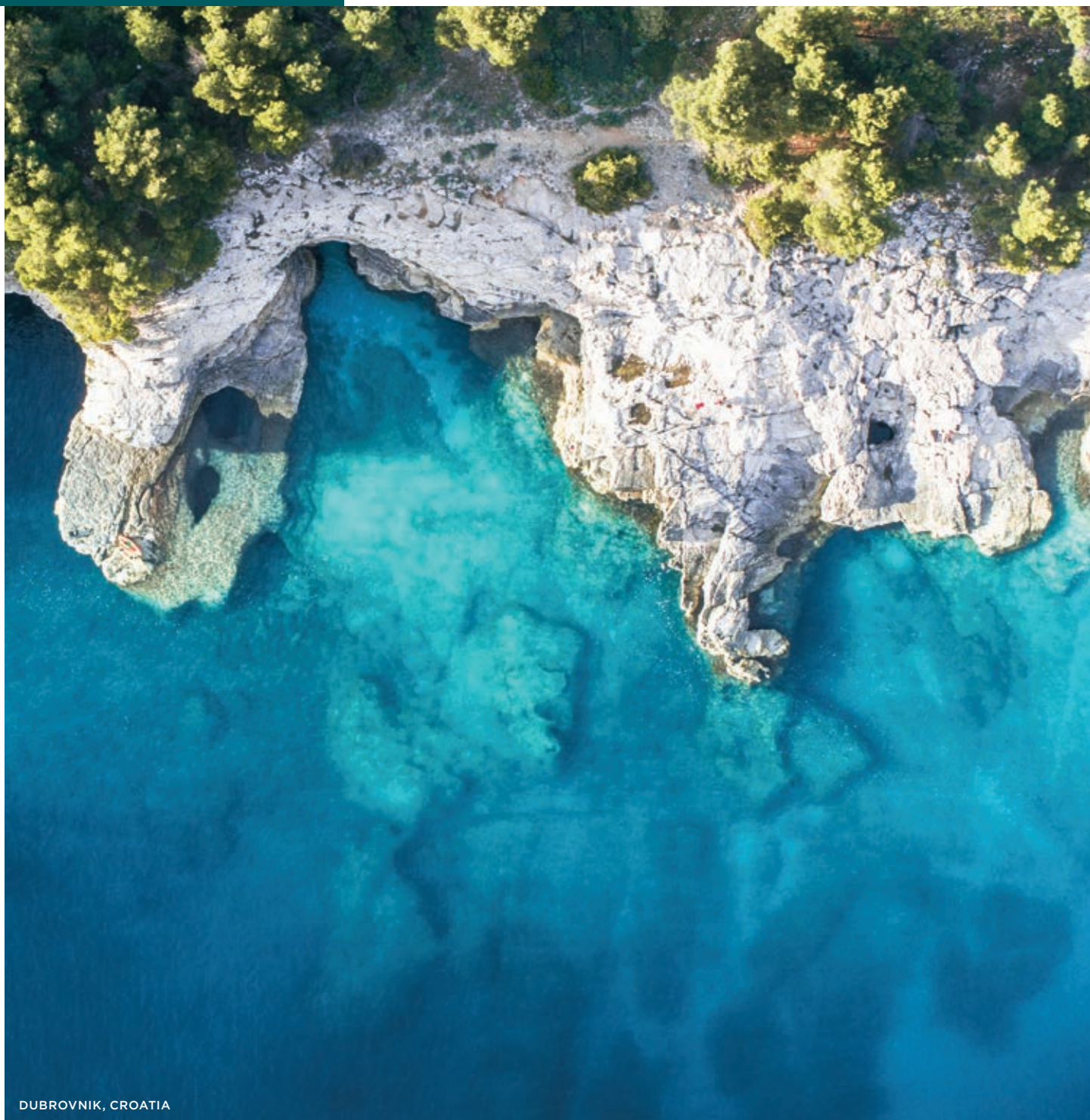


OMIS CLIFF, CROATIA



CLIFF-CLIMBING IN CROATIA

High above the town of Omis near Trogir, Croatia, extreme adventure rewards with sweeping views of a sparkling blue sea and dramatic cliffs on a thrilling hike through mountains rising from the Adriatic. A swim in the nearby Cetina River caps the experience.



DUBROVNIK, CROATIA



BLED CASTLE, SLOVENIA



A SLOVENIAN MASTERPIECE

On a rocky promontory overlooking its namesake lake, Bled Castle reigns as Slovenia's oldest, dating to the year 1011. Complete with a Romanesque tower, drawbridge and moat, this medieval masterpiece offers a look into history, surrounded by stunning views of Lake Bled and the Julian Alps.



MENTON, FRANCE



VENICE, ITALY



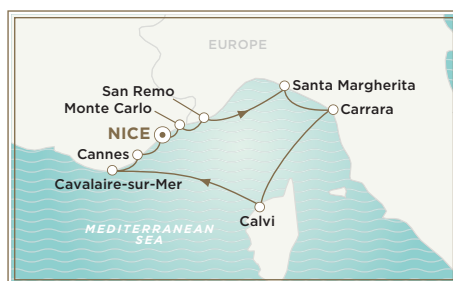
UP TO 64 SHORE EXCURSIONS OFFERED

SPANISH YACHTING SERENADE

7 NIGHTS | MÁLAGA TO BARCELONA
ABOARD CRYSTAL ESPRIT

— 2019 —
12 MAY

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|------------------------------|----------------|-----------|
| 1 | Málaga, Spain | | 10:00pm |
| 2 | Almería, Spain | 9:00am | 10:00pm |
| 3 | Cartagena, Spain | 8:00am | 7:00pm |
| 4 | Alicante, Spain | 8:00am | 8:00pm |
| 5 | Valencia, Spain | 8:00am | overnight |
| 6 | Valencia, Spain | | 5:00am |
| | Castellón de la Plana, Spain | 9:00am | 5:00pm |
| 7 | Barcelona, Spain | 8:00am | overnight |
| | Barcelona, Spain | Disembark / am | |



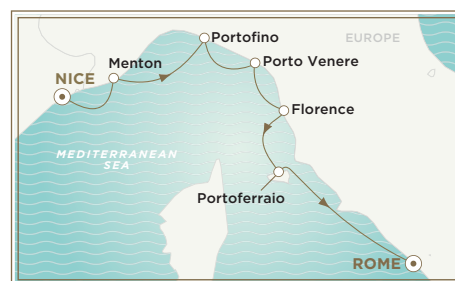
UP TO 62 SHORE EXCURSIONS OFFERED

YACHTING *at the* MONACO GRAND PRIX

8 NIGHTS | NICE ROUNDTRIP
ABOARD CRYSTAL ESPRIT

— 2019 —
25 MAY

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|---------------------------|----------------|-----------|
| 1 | Nice, France | | overnight |
| 2 | Nice, France | | 6:00am |
| | Monte Carlo, Monaco | 7:00am | overnight |
| 3 | Monte Carlo, Monaco | | 6:00am |
| | San Remo, Italy | 8:30am | 6:00pm |
| 4 | Santa Margherita, Italy | 8:00am | 10:00pm |
| 5 | Carrara, Italy | 8:00am | 8:00pm |
| 6 | Calvi, Corsica, France | 8:00am | 8:00pm |
| 7 | Cavalaire-sur-Mer, France | 8:00am | 10:00pm |
| 8 | Cannes, France | 8:00am | 10:00pm |
| | Nice, France | Disembark / am | |



UP TO 52 SHORE EXCURSIONS OFFERED

RIVIERA RENDEZVOUS

7 NIGHTS | NICE TO ROME
ABOARD CRYSTAL ESPRIT

— 2019 —
2 JUN

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|------------------------------------|----------------|-----------|
| 1 | Nice, France | | overnight |
| 2 | Nice, France | | 6:00am |
| | Menton, France | 8:00am | 7:00pm |
| 3 | Portofino, Italy | 8:00am | 11:00pm |
| 4 | Porto Venere, Italy | 8:00am | 8:00pm |
| 5 | Florence (Livorno), Italy | 8:00am | overnight |
| 6 | Florence (Livorno), Italy | | 10:00pm |
| 7 | Portoferraio (Elba), Italy | 8:00am | 4:00pm |
| | Rome (Civitavecchia), Italy | Disembark / am | |

ON EVERY CRUISE YOU'LL ALWAYS ENJOY:

- » Crystal's highly acclaimed six-star service
- » Michelin-inspired farm-to-table cuisine prepared fresh to order
- » All-inclusive, complimentary fine wines, premium spirits, gratuities and more
- » Two complimentary Crystal Adventures in nearly every port of call; Cultural and Active





ATHENS, GREECE



UP TO 52 SHORE EXCURSIONS OFFERED

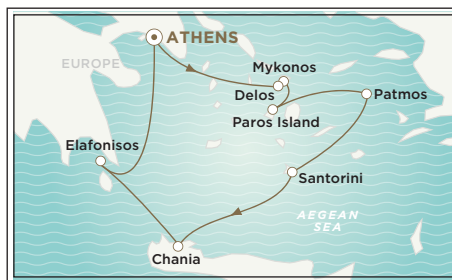
GRECIAN YACHTING GEMS

7 NIGHTS | DUBROVNIK TO ATHENS
ABOARD CRYSTAL ESPRIT

— 2019 —

16 JUN | 4 AUG | 22 SEP | 13 OCT

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|---------------------------------|----------------|---------|
| 1 | Dubrovnik, Croatia | | 10:00pm |
| 2 | Kotor, Montenegro | 8:30am | 5:00pm |
| 3 | Corfu, Greece | 12noon | 10:00pm |
| 4 | Parga, Greece | 8:00am | 7:00pm |
| 5 | Nydri, Lefkada, Greece | 8:00am | 7:00pm |
| 6 | Cruising Corinth Canal | | |
| | Hydra, Greece | 1:30pm | 10:00pm |
| 7 | Nafplion (Navplion), Greece | 8:00am | 7:00pm |
| | Athens (Piraeus), Greece | Disembark / am | |



UP TO 56 SHORE EXCURSIONS OFFERED

SECRETS *of the* CYCLADES

7 NIGHTS | ATHENS ROUNTRIP
ABOARD CRYSTAL ESPRIT

— 2019 —

23 JUN | 11 AUG | 29 SEP

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|---------------------------------|----------------|-----------|
| 1 | Athens (Piraeus), Greece | | 9:00pm |
| 2 | Delos, Greece | 8:00am | 11:00am |
| | Mykonos, Greece | 12noon | overnight |
| 3 | Mykonos, Greece | | 5:00am |
| | Paros Island, Greece | 8:30am | 10:00pm |
| 4 | Patmos, Greece | 8:00am | 10:00pm |
| 5 | Santorini, Greece | 7:30am | 10:00pm |
| 6 | Chania, Greece | 8:00am | 9:00pm |
| 7 | Elafonisos (Simos Bay), Greece | 10:00am | 5:00pm |
| | Athens (Piraeus), Greece | Disembark / am | |



UP TO 52 SHORE EXCURSIONS OFFERED

AEGEAN YACHTING IDYLLS

7 NIGHTS | ATHENS TO DUBROVNIK
ABOARD CRYSTAL ESPRIT

— 2019 —

30 JUN | 18 AUG | 6 OCT

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|---------------------------------|----------------|---------|
| 1 | Athens (Piraeus), Greece | | 6:00pm |
| 2 | Nafplion (Navplion), Greece | 8:00am | 7:00pm |
| 3 | Hydra, Greece | 8:00am | 2:00pm |
| | Cruising Corinth Canal | | |
| 4 | Nydri, Lefkada, Greece | 8:00am | 10:00pm |
| 5 | Parga, Greece | 8:00am | 10:00pm |
| 6 | Corfu, Greece | 8:00am | 5:00pm |
| 7 | Kotor, Montenegro | 1:00pm | 10:00pm |
| | Dubrovnik, Croatia | Disembark / am | |

dive into the
WEST INDIES



ANGUILLA | ANTIGUA | BRITISH VIRGIN ISLANDS
GUADELOUPE | MONTSERRAT | SABA | ST. BARTHELEMY
ST. KITTS & NEVIS | SAINT MARTIN

SUBLIME DISCOVERY *and* IDYLIC ISLES

From volcanic peaks to lush rainforest valleys, the sun shines down on hundreds of islands dotted like jewels across the Caribbean Sea. Here, stress melts away, and joy takes over. The warm smiles of islanders welcome you. No matter its individual charms, every islander does his best to make his island your chosen favourite. With endless stretches of white sand, azure-blue water teeming with colourful fish and swaying palms ever present, it may be impossible to choose.



ESSENTIAL SIGHTS & EXPERIENCES

- » **Smell the exotic tropical flowers, culinary herbs and medicinal plants at Creole Garden of Sainte Rose on Guadeloupe, a feast for the senses.**
- » **Snorkel on the shipwreck The Andes, a three-mastered British barque that sank in Deep Bay in 1905, one of more than 127 documented shipwrecks off Antigua.**
- » **View schools of colourful fish dart beneath your feet as you glide over the clear aquamarine waters of Les Saintes in a transparent kayak.**
- » **Breathe in the intoxicating aromas of the Perfumery Fragrance Lab on Saint Martin with an opportunity to concoct your own unique scent.**
- » **Hike deep into the lush rainforest on Nevis, learning about its exotic plants, birds and wildlife.**

WEST INDIES YACHTING EXPLORER

Discover world-famous yachting destinations with exclusive access to elite harbours and iconic locales. Relish the boutique chic of St. Barts, snorkel crystalline waters off Moskito Island, and savour a champagne sunset over the emerald hills of St. Kitts. Experience the charming gingerbread houses of Saba, the exclusivity of the Four Seasons Nevis on Pinney's Beach, and relive British Colonial history at Nelson's Dockyard on Antigua. The Crystal Yachting Lifestyle brings the best of the West Indies to your doorstep.

BRITISH VIRGIN ISLANDS YACHTING ESCAPE

With the names of dreamy destinations hinting at many languages — Dutch Jost Van Dyke, Spanish-inspired Anegada and French-influenced Marigot — this journey promises a dash of international flair along with the best of the British Virgin Islands. Snorkel on the longest barrier reef in the Caribbean. Hang out with the locals at one of the best-known beach bars in the islands, and frolic in the warm waters off private Moskito Island.

CRYSTAL YACHTING HOLIDAYS

Join us to celebrate the holidays and usher in the New Year in luxury, comfort and style. Indulgent and idyllic, these sun-soaked itineraries are an invitation to relish the warmth and wonder of crystalline waters in world-famous yachting locales with exclusive access to elite resorts in Rendezvous Bay and Pinney's Beach, two full days in St. Barts, and more. Relish the Michelin-inspired cuisine and let the champagne flow.

ON EVERY CRUISE YOU'LL ALWAYS ENJOY:

- » Crystal's highly acclaimed six-star service
- » Michelin-inspired farm-to-table cuisine prepared fresh to order
- » All-inclusive, complimentary fine wines, premium spirits, gratuities and more
- » Two complimentary Crystal Adventures in nearly every port of call; Cultural and Active



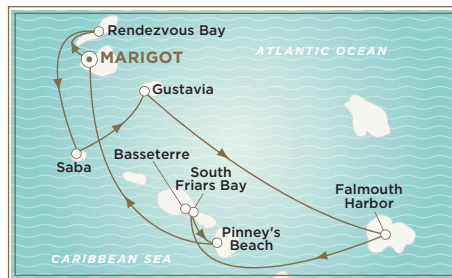


DAYS OF SUNSHINE

Of the more than 7,000 different islands belonging to 28 different nations throughout the West Indies (so named by Christopher Columbus as he made landfall on his journeys “west” to find “India”), only two percent are inhabited. And with an estimated 340 days of sunshine annually, there’s little wonder why the crystalline waters here boasting an average temperature of 80 degrees year-round are so incredibly welcoming.



Jean-Michel Cousteau
Special Voyage departing
9 December 2018



UP TO 30 SHORE EXCURSIONS OFFERED

West Indies YACHTING EXPLORER

7 NIGHTS | SAINT MARTIN ROUNDTrip
ABOARD CRYSTAL ESPRIT

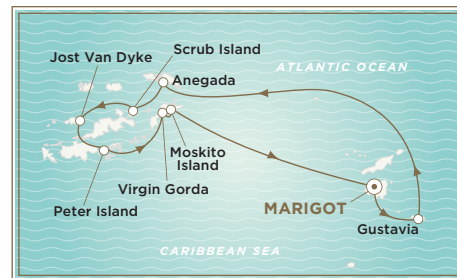
— 2018 —

11 NOV | 25 NOV | 9 DEC

— 2019 —

20 JAN | 3 FEB | 17 FEB | 3 MAR
17 MAR | 31 MAR | 14 APR

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|---------------------------------------|----------------|-----------|
| 1 | Marigot, Saint Martin | | overnight |
| 2 | Marigot, Saint Martin | | 7:00am |
| | Rendezvous Bay, Anguilla | 8:30am | 7:00pm |
| 3 | Saba, Dutch Caribbean | 6:30am | 7:00pm |
| 4 | Gustavia, St. Barts | 8:00am | 11:00pm |
| 5 | Falmouth Harbour, Antigua & Barbuda | 8:00am | 6:00pm |
| 6 | Basseterre, St. Kitts & Nevis | 7:30am | 12:30pm |
| | South Friars Bay, St. Kitts and Nevis | 1:30pm | 7:00pm |
| 7 | Pinney's Beach, St. Kitts & Nevis | 7:00am | 6:00pm |
| | Marigot, Saint Martin | Disembark / am | |



UP TO 14 SHORE EXCURSIONS OFFERED

British Virgin Islands YACHTING ESCAPE

7 NIGHTS | SAINT MARTIN ROUNDTrip
ABOARD CRYSTAL ESPRIT

— 2018 —

18 NOV | 2 DEC | 16 DEC

— 2019 —

13 JAN | 27 JAN | 10 FEB | 24 FEB | 10 MAR
24 MAR | 7 APR | 21 APR

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--|----------------|-----------|
| 1 | Marigot, Saint Martin | | 10:00pm |
| 2 | Gustavia, St. Barts | 8:00am | 10:00pm |
| 3 | Anegada, British Virgin Islands | 8:00am | 4:00pm |
| | Scrub Island, British Virgin Islands | 6:00pm | overnight |
| 4 | Scrub Island, British Virgin Islands | | 8:00am |
| | Jost Van Dyke, British Virgin Islands | 10:00am | 5:00pm |
| | Great Harbor Jost Van Dyke, British Virgin Islands | 5:30pm | overnight |
| 5 | Great Harbor Jost Van Dyke, British Virgin Islands | | 7:00am |
| | White Bay, Peter Island, British Virgin Islands | 9:00am | overnight |
| 6 | White Bay, Peter Island, British Virgin Islands | | 6:30am |
| | Spanish Town, Virgin Gorda, British Virgin Islands | 8:30am | 10:00am |
| | Gorda Sound, British Virgin Islands | 11:00am | overnight |
| 7 | Gorda Sound, British Virgin Islands | | 7:00am |
| | Moskito Island, British Virgin Islands | 7:30am | 5:00pm |
| | Marigot, Saint Martin | Disembark / am | |



© CARRIE VONDERHAAR,
OCEAN FUTURES SOCIETY

ENRICH YOUR MIND WITH AN OCEAN EXPERT

Join renowned oceanographer, explorer and founder of the Ocean Futures Society, Jean-Michel Cousteau on engaging, interactive presentations. This impassioned diplomat for the environment will put forward his vision for a healthy blue planet, and discuss the legacy of his famous father, the legendary Jacques Cousteau. Broaden your perspectives as Cousteau shares tales from his lifetime of underwater exploration and imparts his love for the world's oceans and marine life.







UP TO 30 SHORE EXCURSIONS OFFERED

CRYSTAL YACHTING *Christmas*

11 NIGHTS | SAINT MARTIN ROUNTRIP
ABOARD CRYSTAL ESPRIT

— 2018 —

23 DEC

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|---|---------|----------------|
| 1 | Marigot, Saint Martin | | overnight |
| 2 | Marigot, Saint Martin | | 5:00pm |
| 3 | Basseterre, St. Kitts & Nevis | 8:00am | 1:00pm |
| | South Friars Bay, St. Kitts & Nevis | 2:00pm | 6:00pm |
| 4 | Deshaies, Guadeloupe | 8:00am | 6:00pm |
| 5 | Scenic Cruising Plymouth, Montserrat | 8:00am | 9:00am |
| | Little Bay, Montserrat | 10:00am | 2:00pm |
| | Rendezvous Bay, Montserrat | 3:00pm | 6:00pm |
| 6 | Falmouth Harbour, Antigua & Barbuda | 8:00am | 6:00pm |
| 7 | Pinney's Beach, St. Kitts & Nevis | 8:00am | 10:00pm |
| 8 | Saba, Dutch Caribbean | 7:00am | 7:00pm |
| 9 | Gustavia, St. Barts | 8:00am | overnight |
| 10 | Gustavia, St. Barts | | 12midnight |
| 11 | Rendezvous Bay, Anguilla | 8:00am | 6:00pm |
| | Marigot, Saint Martin | | Disembark / am |



UP TO 28 SHORE EXCURSIONS OFFERED

CRYSTAL HAPPY NEW YEAR

10 NIGHTS | SAINT MARTIN ROUNTRIP
ABOARD CRYSTAL ESPRIT

— 2019 —

3 JAN

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|---|---------|----------------|
| 1 | Marigot, Saint Martin | | overnight |
| 2 | Marigot, Saint Martin | | 5:00pm |
| 3 | Saba, Dutch Caribbean | 7:00am | 7:00pm |
| 4 | Deshaies, Guadeloupe | 8:00am | 6:00pm |
| 5 | Scenic Cruising Plymouth, Montserrat | 8:00am | 9:00am |
| | Little Bay, Montserrat | 10:00am | 2:00pm |
| | Rendezvous Bay, Montserrat | 3:00pm | 6:00pm |
| 6 | Falmouth Harbour, Antigua & Barbuda | 8:00am | 6:00pm |
| 7 | Pinney's Beach St. Kitts & Nevis | 8:00am | 10:00pm |
| 8 | Gustavia, St. Barts | 8:00am | overnight |
| 9 | Gustavia, St. Barts | | 12midnight |
| 10 | Rendezvous Bay, Anguilla | 8:00am | 6:00pm |
| | Marigot, Saint Martin | | Disembark / am |



BRIMSTONE HILL, ST. KITTS



BATTLEMENTS & BEAUTY IN ST. KITTS

Explore Brimstone Hill Fortress, a 300-year-old UNESCO treasure known as the Gibraltar of the West Indies, before visiting the gorgeous gardens at Romney Manor, a 17th-century estate now home to Caribelle Batik studios.

ARABIAN NIGHTS COLLECTION



BAHRAIN | CYPRUS | EGYPT | GREECE | ISRAEL
JORDAN | OMAN | QATAR | UNITED ARAB EMIRATES



ANCIENT TREASURES *and* MODERN WONDERS

At the crossroads of Asia, Africa and Europe, the world's oldest civilisations intersect, display testaments to their culture such as art, artifacts, monuments, and places of worship dating back thousands of years. For architecture and history enthusiasts, this is the mother lode, an up close and personal journey of discovery. In sharp contrast, modern cities like Dubai and Abu Dhabi have arisen in only the last few decades, an oasis of world-class contemporary architecture where once there was only shifting desert sands.

ESSENTIAL SIGHTS & EXPERIENCES

- » Follow in the footsteps of Lawrence of Arabia over the sand dunes of the Valley of the Moon on a jeep safari in Jordan's mystical Wadi Rum desert.
- » Marvel at the antiquity of Jerusalem, one of the world's oldest cities, while visiting revered sites steeped in history and theology.
- » Don your tanks, certified divers, and explore the underwater caves, corals and diverse sea life of the Red Sea at Eilat, Israel.
- » Hit the slopes at Ski Dubai, an indoor ski resort at Mall of the Emirates in always-amazing Dubai.
- » Experience the salt air as you sail past the forts and palaces of Old Muscat on a dhow, a traditional Arabian trading vessel.
- » Snap a photograph of a regal falcon perched on your arm while learning about the sport of falconry at the Abu Dhabi Falcon Hospital.



CYPRUS AND THE GREEK ISLES

After the iconic Acropolis, the Colosseum and the Parthenon in Athens, the cosmopolitan ports of Mykonos and Santorini enchant with their simple white-washed houses. Inside the ancient walls of the citadel at Rhodes, explore the medieval city left behind by the Knights of St. John. The mythical birthplace of Aphrodite, Greek goddess of love and beauty, and a 12th century temple dedicated to her, is the highlight of the port of Paphos on the island of Cyprus.

THE HOLY LAND, EGYPT AND JORDAN

In Israel, visit the Sea of Galilee and marvel at the Hanging Gardens of Haifa on the slopes of Mt. Carmel, a tribute to the Baha'i faith. History comes alive in Jordan at fabled sites like the "Rose City" of Petra, hewn out of sandstone in the 6th century BC. Visit Egypt's sprawling capital, Cairo, with an overnight and time to take in the mystery of the Pyramids of Giza.

THE EMIRATES, OMAN AND QATAR

The modern metropolises of the United Arabs Emirates and its neighbours, Oman and Qatar, have risen from the sand. In Muscat, visit the Grand Mosque, the third largest in the world. Doha, Qatar's capital, boasts the I.M. Pei-designed Museum of Islamic Art, with the largest collection of Islamic artifacts in the world. Abu Dhabi, the capital of U.A.E., has the Guggenheim designed by Frank Gehry, and Dubai has the Burj Khalifa, "The Tallest Structure in the World" rising more than 2,000 feet. The views from its observation tower are dazzling.

ON EVERY CRUISE YOU'LL ALWAYS ENJOY:

- » Crystal's highly acclaimed six-star service
- » Michelin-inspired farm-to-table cuisine prepared fresh to order
- » All-inclusive, complimentary fine wines, premium spirits, gratuities and more
- » Two complimentary Crystal Adventures in nearly every port of call; Cultural and Active



IN A WORD: AWE-INSPIRING

Of the seven emirates comprising the UAE, Dubai is undoubtedly its most popular — home to the world's tallest building, the world's largest man-made island and ATMs that dispense gold bars. Abu Dhabi holds its own as a 21st-century hub of art and design, too. And while record-breaking initiatives continue to defy imagination (and adjectives), this cosmopolitan country is tolerant of all cultures, with ex-pats making up in excess of 80 percent of its population.



DOHA, QATAR



the GREEK ISLES & CYPRUS

9 NIGHTS | ATHENS TO LARNACA
ABOARD CRYSTAL ESPRIT

— 2019 —
20 OCT

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|---------------------------------|----------------|-----------|
| 1 | Athens (Piraeus), Greece | | overnight |
| 2 | Athens (Piraeus), Greece | | 6:00pm |
| 3 | Mykonos, Greece | 7:30am | 10:00pm |
| 4 | Paros Island, Greece | 8:00am | 10:00pm |
| 5 | Santorini, Greece | 7:30am | 9:00pm |
| 6 | Rhodes, Greece | 1:00pm | overnight |
| 7 | Rhodes, Greece | | 3:00pm |
| 8 | Paphos, Cyprus | 1:00pm | 9:00pm |
| 9 | Larnaca, Cyprus | 8:00am | overnight |
| | Larnaca, Cyprus | Disembark / am | |



HOLY LAND, PYRAMIDS & PETRA

11 NIGHTS | LARNACA TO PETRA (AQABA)
ABOARD CRYSTAL ESPRIT

— 2019 —
29 OCT

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--|----------------|-----------|
| 1 | Larnaca, Cyprus | | overnight |
| 2 | Larnaca, Cyprus | | 4:00pm |
| 3 | Jerusalem/Tel Aviv (Ashdod), Israel | 8:30am | overnight |
| 4 | Jerusalem/Tel Aviv (Ashdod), Israel | | 8:00pm |
| 5 | Haifa, Israel | 7:00am | 10:00pm |
| 6 | Cruising The Mediterranean | | |
| 7 | Suez Canal Transit | | 6:00pm |
| | Cairo/Pyramids of Giza (Sokhna), Egypt | 9:00pm | overnight |
| 8 | Cairo/Pyramids of Giza (Sokhna), Egypt | | 10:00pm |
| 9 | Cruising The Gulf of Aqaba | | |
| 10 | Eilat, Israel | 6:00am | 6:00pm |
| | Petra (Aqaba), Jordan | 7:30pm | overnight |
| 11 | Petra (Aqaba), Jordan | | overnight |
| | Petra (Aqaba), Jordan | Disembark / am | |

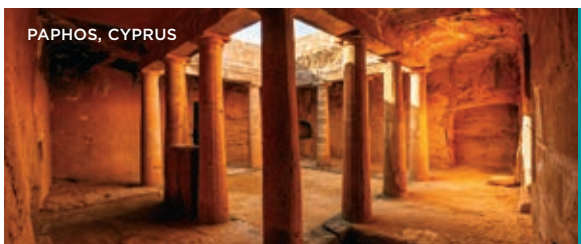


EMIRATES DISCOVERY

10 NIGHTS | DUBAI ROUNTRIP
ABOARD CRYSTAL ESPRIT

— 2019 —
19 NOV

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--------------------------|----------------|-----------|
| 1 | Dubai, UAE | | 9:00pm |
| 2 | Khasab, Oman | 8:00am | 2:00pm |
| 3 | Muscat, Oman | 1:00pm | overnight |
| 4 | Muscat, Oman | | 5:00pm |
| 5 | At Sea | | |
| 6 | Abu Dhabi, UAE | 7:00am | overnight |
| 7 | Abu Dhabi, UAE | | 4:00pm |
| 8 | Doha, Qatar | 8:00am | overnight |
| 9 | Doha, Qatar | | 6:00pm |
| 10 | Sir Bani Yas Island, UAE | 8:00am | 5:00pm |
| | Dubai, UAE | Disembark / am | |



PAPHOS, CYPRUS



COMING SOON

Our collection of Crystal Adventures shore excursions in the Arabian Nights Collection is currently being finalised for Crystal Yacht Expedition Cruises. Please visit our website at www.crystal-yacht-cruises.co.uk for details.

ASHDOD, ISRAEL



EMIRATES YACHT ADVENTURE

7 NIGHTS | DUBAI ROUNDTrip
ABOARD CRYSTAL ESPRIT

— 2019 —

29 NOV | 16 DEC

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--------------------------|----------------|-----------|
| 1 | Dubai, UAE | | overnight |
| 2 | Dubai, UAE | | 6:00pm |
| 3 | Sir Bani Yas Island, UAE | 8:30am | 4:00pm |
| 4 | Manama, Bahrain | 8:00am | 7:00pm |
| 5 | Doha, Qatar | 8:00am | 6:00pm |
| 6 | Abu Dhabi, UAE | 12:00pm | overnight |
| 7 | Abu Dhabi, UAE | | 10:00pm |
| | Dubai, UAE | Disembark / am | |

AQABA, JORDAN



SIR BANI YAS ISLAND



DUBAI, UNITED ARAB EMIRATES





THE EMIRATES & BEYOND

10 NIGHTS | DUBAI ROUNDTRIP
ABOARD CRYSTAL ESPRIT

— 2019 —

6 DEC

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--------------------------|----------------|-----------|
| 1 | Dubai, UAE | | overnight |
| 2 | Dubai, UAE | | 9:00pm |
| 3 | Khasab, Oman | 7:30am | 2:00pm |
| | Cruise Strait of Hormuz | | |
| 4 | Muscat, Oman | 1:00pm | overnight |
| 5 | Muscat, Oman | | 1:00pm |
| | At Sea | | |
| 6 | Doha, Qatar | 8:00am | 10:00pm |
| 7 | Sir Bani Yas Island, UAE | 9:00am | 5:00pm |
| 8 | Abu Dhabi, UAE | 8:00am | overnight |
| 9 | Abu Dhabi, UAE | | 2:00pm |
| 10 | Dubai, UAE | 9:00pm | overnight |
| | Dubai, UAE | Disembark / am | |



NEW YEAR'S EVE *in the* EMIRATES

11 NIGHTS | DUBAI ROUNDTRIP
ABOARD CRYSTAL ESPRIT

— 2019 —

23 DEC

| DAY | DESTINATION | ARRIVE | DEPART |
|-----|--------------------------|----------------|-----------|
| 1 | Dubai, UAE | | 9:00pm |
| 2 | Khasab, Oman | 8:00am | 2:00pm |
| | Cruise Strait of Hormuz | | |
| 3 | Muscat, Oman | 1:00pm | overnight |
| 4 | Muscat, Oman | | 1:00pm |
| 5 | At Sea | | |
| 6 | Doha, Qatar | 8:00am | 10:00pm |
| 7 | Sir Bani Yas Island, UAE | 9:00am | 5:00pm |
| 8 | Dubai, UAE | 8:00am | overnight |
| 9 | Dubai, UAE | | overnight |
| 10 | Dubai, UAE | | 2:00am |
| | Abu Dhabi, UAE | 1:00pm | overnight |
| 11 | Abu Dhabi, UAE | | 9:00pm |
| | Dubai, UAE | Disembark / am | |



KHASAB, OMAN

HAIFA, ISRAEL



introducing... CRYSTAL ENDEAVOR

From the World's Most Awarded Luxury Cruise Line comes the world's largest and most spacious luxury expedition yacht, *Crystal Endeavor*. With a sleek design and anchor-free dynamic positioning technology, she is built to PC6 Polar Class specifications to explore the farthest reaches of Earth, from the Arctic to the Antarctic, and far-away lands in between. Debuting 2020.





OPEN DECK*



YACHT SUITE*



MUDROOM*

*ARTISTS RENDERINGS

With a focus on the award-winning hallmarks of the all-inclusive Crystal Experience — superior service, abundant space, all-inclusive quality and exceptional choices — *Crystal Endeavor* will appeal to today's most discerning travellers seeking a higher standard of luxury and intrepid adventure.



All-suite, butler-serviced accommodations will be among the largest of all expedition ships; generously appointed suites and penthouses with private verandahs, high-tech amenities, walk-in wardrobes, gorgeous bathrooms, and more

Unmatched culinary choices serving Crystal's acclaimed Michelin-inspired cuisine in multiple open-seating venues including speciality dining and Nobu Matsushia's celebrated fare; wine sommeliers offering insight and an endless pour of renowned vintages

Beautifully designed social spaces for entertainment and relaxation, from the expansive Crystal Life Spa and two-story solarium pool with retractable roof to Crystal's signature panoramic Palm Court and the only casino on an expedition yacht

An experienced team of Expedition Leaders on every voyage; subject-matter experts hosting small-group exploration and unique encounters on dozens of complimentary and impromptu excursions, supported by state-of-the-art equipment for rare discovery by land, sea and air



CRYSTAL ADVENTURES

ACTIVE & CULTURED DISCOVERY ASHORE





ADRIATIC

Our collection of Crystal Adventures ashore invites unique discovery tailored to your own interests with dozens of complimentary excursions and optional adventures on every voyage. In nearly every port of call, you'll enjoy your choice of two free Adventures — one **Cultural Exploration**, the other **Active Adventure**. Visit the open-air museum that is Trogir and explore St. Mark's Doges Palace in Venice. Go windsurfing in Hvar, sailing in Korcula and snorkelling in Split. All are included in your Crystal yachting experience.



DUBROVNIK | CROATIA

ARCHIPELAGO SUN, SWIM & SNORKEL

Board a boat for a cruise to Koločep Island, where you will snorkel at nearby caves, do some swimming and tube riding and enjoy a snack of local delicacies at a welcoming restaurant.

⌚ 4 HOURS | COMPLIMENTARY



CROATIAN DELICACIES

This outing is a feast for the senses. Not only will you discover the beauty of one of the largest botanical gardens in Croatia, you will also taste local wines and world-famous Ston oysters.

⌚ 6.15 HOURS | OPTIONAL



HVAR | CROATIA

HVAR ISLAND WINES BY 4X4

Combining the carefree adventure of off-roading with leisurely stops for wine tasting, this excursion is truly a treat for the senses.

⌚ 3 HOURS | COMPLIMENTARY

WINDSURFING FOR BEGINNERS

No experience is necessary for this windsurfing experience, just bring your sense of adventure for a chance to learn the basics in both theory and practice here in idyllic Hvar.

⌚ 4 HOURS | COMPLIMENTARY

ARCHIPELAGO SAILING ADVENTURE

Step aboard a graceful, 33-foot vessel for a sail of the Paklina Archipelago, a beautiful labyrinth of isles just off the Croatian coast, with stops along the way to swim and soak in the views.

⌚ 4 HOURS | COMPLIMENTARY



KORČULA | CROATIA

MLJET ISLAND BY YACHT

Indulge in a cruise to the island of Mljet, half national park and entirely delightful with its inland salt-water lakes, old Benedictine monastery and legend of Odysseus.

⌚ 5.5 HOURS | OPTIONAL

VINTAGES OF THE PELJESAC PENINSULA

With its rich soil and nearly constant sunshine, the Peljesac Peninsula produces some of the world's finest wine. Enjoy a taste of Croatia's carefully crafted vintages with a visit to a lovely winery.

⌚ 3 HOURS | COMPLIMENTARY

SAILING THE KORČULA ARCHIPELAGO

The Korčula Archipelago is not only an assortment of beautiful islands, it is also a collection of what makes the Mediterranean so unique. This exciting half-day sailing offers a chance to view such sights, including resplendent villas and bountiful vineyards.

⌚ 3.5 HOURS | COMPLIMENTARY



LOVCEN MOUNTAIN
KOTOR, MONTENEGRO



KORČULA, CROATIA

KOTOR | MONTENEGRO

LOVCEN MOUNTAIN OFF-ROAD ADVENTURE

A combination of paved streets and off road trails, seaside scenery and mountain vistas, this excursion by five-passenger, air-conditioned Nissan Patrol jeep is an ideal way to discover the contrasting sights of Montenegro.

⌚ 4.5 HOURS | COMPLIMENTARY

KOTOR CITY WALL HIKE

An active excursion involving a strenuous trek to the highest point of Kotor's fortified walls, this outing affords tremendous views of the city and bay, not to mention a fascinating perspective on history.

⌚ 2 HOURS | COMPLIMENTARY

OLIVE GROVE & OLD TOWN ACQUAINTANCE

Venture to the beautiful Lustica Peninsula, renowned for its traditions in crafting high-quality olive oil, for a visit to an olive grove and mill, where you will sample delicious olive oil. To get a taste of historic Kotor, you will also enjoy an introduction to UNESCO-listed Old Town with a motor-coach survey and free time.

⌚ 4 HOURS | COMPLIMENTARY



VRELO CAVE
OPATIJA, CROATIA



BLED CASTLE
PIRAN, SLOVENIA

OPATIJA | CROATIA

KAMACNIK CANYON HIKE

Trek along forest paths and rustic wooden bridges to experience the serene beauty of Kamacnik Canyon.

⌚ 5 HOURS | COMPLIMENTARY

VRELO CAVE & LAKESIDE FUZINE

Venture to Vrelo Cave to experience the beautifully illuminated, eons-old cavern and then visit the pretty town of Fuzine. Lunch of fresh, forest-picked foods at a mountain, hut-style home rounds out your memorable adventure.

⌚ 5.75 HOURS | OPTIONAL

HILLTOP TOWNS OF ISTRIA

Surrounded by picturesque landscapes and old legends, the hill towns of Istria inspire artists, host summer festivals and take visitors back in time. With this full-day outing, you will visit three of these charming towns — Motovun, Opatalj and Groznanj.

⌚ 7 HOURS | COMPLIMENTARY



PIRAN | SLOVENIA

LJUBLJANA: THE CAPITAL OF SLOVENIA

Experience the distinctive charm of Ljubljana, a picturesque riverside city boasting red-tiled roofs, cobblestone streets and centuries-old buildings, with this engaging excursion.

⌚ 6 HOURS | COMPLIMENTARY

COUNTRYSIDE BIKE RIDE

Explore the Slovenian coastal countryside with a guided bike ride, ideal for our more active guests who enjoy a bit of exercise and a good bit of inspiring scenery.

⌚ 3.5 HOURS | COMPLIMENTARY

BLED CASTLE: A MEDIEVAL MASTERPIECE

On a precipitous rock surrounded by mountains stands magnificent Bled Castle, today an exhibition area and museum, which you will discover with this full-day excursion.

⌚ 7.75 HOURS | OPTIONAL



ROVINJ | CROATIA

PAZIN GORGE ZIPLINE

Known for its exceptional art and architecture, Istria also features a host of natural wonders, one of which is a deep gorge in Pazin that proves ideal for ziplining.

⌚ 2.5 HOURS | COMPLIMENTARY

BRIJUNI NATIONAL PARK

Cruise one mile off Croatia's coast to become acquainted with the natural habitat and Roman history of Veliki Brijun, the largest of the 14 islands that make up the Brijuni Archipelago, a designated national park.

⌚ 6 HOURS | OPTIONAL

THE CAPITAL CITIES OF MOTOVUN & ROVINJ

Replete with medieval charm and vestiges of Roman rule, the historic towns of Istria are a traveller's delight. Visit these engaging destinations with today's full-day outing.

⌚ 5 HOURS | COMPLIMENTARY



SIBENIK | CROATIA

HISTORICAL TREASURES OF ZADAR & SIBENIK

Appreciate the history and encounter the impressive landmarks of Zadar and nearby Sibenik, some dating to the Roman era when both cities played key roles in the empire.

⌚ 4.5 HOURS | COMPLIMENTARY

WONDERS OF KRKA NATIONAL PARK

Enjoy breathtaking scenery with an outing that features a chance to admire beautiful waterfalls and a stop at one of the park's many mills, today small ethnographic museums.

⌚ 3.5 HOURS | COMPLIMENTARY



SPLIT | CROATIA

CETINA CANYONING ADVENTURE

Outdoor enthusiasts will enjoy trekking through a canyon carved out by the Cetina River, set in rugged and natural surroundings. Guests will also have the chance to swim in this beautiful, clear river, concluding with lunch in a local restaurant.

⌚ 6.5 HOURS | OPTIONAL

MOSTAR: CITY OF WAR & PEACE

Next door to Croatia is the formerly war-torn region, now country, of Bosnia and Herzegovina, home to the beautiful city of Mostar, forever symbolic of the civil war that raged in the 1990s and the enduring spirit of a people who rebuild and move on. Marvel at this resiliency with a guided walk of Mostar's Old Town.

⌚ 9 HOURS | OPTIONAL

SPLIT ARCHIPELAGO SAIL & SNORKEL

Marvel at the crystal-clear waters and picturesque islands of the Adriatic with this jaunt by sailboat, complete with a chance to swim and snorkel.

⌚ 4 HOURS | OPTIONAL

DALMATIA THROUGH THE CENTURIES: TROGIR & SPLIT

Discover Trogir, with its narrow streets and old buildings that make it a virtual open-air museum and visit Split's Old Town with this half-day excursion.

⌚ 4 HOURS | OPTIONAL

TROGIR | CROATIA

DALMATIA THROUGH CENTURIES: SPLIT & TROGIR

Discover Trogir, with its narrow streets and old buildings that make it a virtual open-air museum and visit Split's Old Town with this half-day excursion.

⌚ 4 HOURS | COMPLIMENTARY

OMIS CLIFF-CLIMBING ADVENTURE

This region of Croatia offers a wonderful mix of sparkling blue sea, beautiful mountain rivers and dramatic cliffs. Today's excursion is designed to introduce you to all three as you venture to the town of Omis for an exciting mountain climb.

⌚ 3 HOURS | OPTIONAL

HISTORIC SPLIT & RIVERSIDE OMIS

For an appreciation of historic Split, the beautiful coast of Croatia and the small town of Omis, we invite you to join this full-day adventure.

⌚ 6.5 HOURS | OPTIONAL

CETINA CANYON ZIPLINE ADVENTURE

Join your fellow guests on this exciting zipline adventure, one you surely will not want to miss.

⌚ 5 HOURS | COMPLIMENTARY



DOGE'S PALACE
VENICE, ITALY

VENICE | ITALY

ROMANTIC GONDOLA EXPERIENCE

On this pleasant evening excursion, you and someone special will glide along the beautiful canals of Venice in a private gondola.

⌚ 1.5-2 HOURS | OPTIONAL

ROWING VENETIAN STYLE EXPERIENCE

Surely you have seen the iconic gondoliers of Venice plying the lagoon in their elegant vessels, treating visitors to memorable rides on the canals. This is your chance to be one of those gondoliers with an experience that puts your hands on the oar and eyes on the glorious sights of the city.

⌚ 3 HOURS | OPTIONAL

ST. MARK'S SQUARE & DOGE'S PALACE

Discover one of the most romantic and beautiful cities in Italy, if not the world, as you visit two of its most renowned landmarks.

⌚ 4 HOURS | COMPLIMENTARY

MURANO GLASSBLOWING & FREE TIME AT ST. MARK'S SQUARE

This singularly memorable outing combines two of Venice's most celebrated experiences: a discovery of exquisite glassblowing at Murano Island and a visit to outstandingly beautiful St. Mark's Square.

⌚ 4.5 HOURS | COMPLIMENTARY



MURANO GLASSBLOWING
VENICE, ITALY



VIS | CROATIA

BLUE CAVE & KOMIZA

Vis boasts a rugged natural beauty and Mediterranean charm steeped in traditions of fishing, both of which you will appreciate as you board a small boat to explore the Blue Cave and visit the quaint fishing village of Komiza.

⌚ 4.5 HOURS | COMPLIMENTARY

LOCAL FISHING EXCURSION

Jump at the chance to reel in the big one with an expedition to some of the best fishing spots of the Adriatic.

⌚ 4 HOURS | OPTIONAL

VIS ISLAND EXPLORATION

An island rich in natural beauty, maritime traditions and wartime history awaits your discovery with this half-day excursion.

⌚ 4 HOURS | COMPLIMENTARY



VRELO CAVE
OPATIJA, CROATIA



KOMIZA, CROATIA

ZADAR | CROATIA

WALKING TOUR OF ZADAR MARASCHINO

This exciting, half-day exploration of Zadar affords a wonderful insight within its ancient streets, and tasting of locally produced cherry liqueur Maraschino.

⌚ 3 HOURS | COMPLIMENTARY

MODRIC CAVE EXPLORATION

Discovered in the 1980s, Modric Cave was closed to visitors until 2004. Today, you will have the chance to be one of the few who has seen the cave with this half-day excursion.

⌚ 4.5 HOURS | OPTIONAL

HIKING PAKLENICA NATIONAL PARK

Join your fellow guests on this invigorating two-hour hike through Paklenica National Park.

⌚ 5.5 HOURS | COMPLIMENTARY



ZADAR, CROATIA

WEST INDIES

Whatever it is that inspires your wanderlust, in nearly every port of call you'll enjoy your choice of two free excursions — one **Cultural Exploration**, the other **Active Adventure**. Embark on a journey through the plantations and gardens of Nevis. Spend time with painter and poet Ruby Bute as she spins tales of Saint Martin. Swim with stingrays in Antigua and go kayaking in Guadeloupe. These complimentary excursions — and dozens more — are part of our collection of Crystal Adventures ashore, along with optional opportunities for discovery, too.

BASSETERRE | ST. KITTS

SKY SAFARI ZIPLINING

Today, we invite you to experience the excitement of gliding along 1,400 feet of cables that take you up to 25 stories in the air, using some of the most technologically advanced zip-line systems in the world. Ground-level pleasures include explorations of the ruins of Wingfield Estate and the gardens of Romney Manor.

🕒 3.5 HOURS | COMPLIMENTARY

CARIBBEAN COOKING & RUM TASTING EXPERIENCE

A treat for the senses, this excursion takes you to the Fairview Great House & Botanical Garden for a cooking demonstration and rum tasting, with time to explore the lush grounds and restored Great House, thought to date to 1701.

🕒 4 HOURS | OPTIONAL

BRIMSTONE HILL & CARIBELLE BATIK

During this memorable island excursion, explore 300-year-old, UNESCO-listed Brimstone Hill Fortress, the second largest of its type in the Western Hemisphere and one of the best preserved. Your outing also features a visit to historic Romney Manor, home to Caribelle Batik, famous for exquisite batik designs produced in its garden-surrounded studio.

🕒 3.5 HOURS | OPTIONAL

A DAY IN THE HILLS: BRIMSTONE HILL & KITTIAN HILL

Encounter a venerable piece of British military history and an innovative realm of sustainable farming during an outing that takes you to two magnificent locales. First, visit Brimstone Hill Fortress, home to a UNESCO-listed citadel, then head to Kittitian Hill, a luxury resort set on 400 acres of organic farmland where you will be treated to a farm-to-table lunch.

🕒 5 HOURS | OPTIONAL

CRYSTAL VOLUNTOURISM ADVENTURES: VISIT TO THE COTTON THOMAS COMPREHENSIVE SCHOOL

As part of Crystal's "You Care. We Care." programme, we are pleased to offer this volunteer-focused excursion to the Cotton Thomas Comprehensive School, an educational facility that caters to the needs of children and adults with disabilities. Here, you will interact with the students and enjoy opportunities to share smiles and stories.

🕒 2 HOURS | COMPLIMENTARY



BRIMSTONE HILL FORTRESS
BASSETERRE, ST. KITTS

DESHAIES | GUADELOUPE

CREOLE GARDEN OF SAINTE ROSE

This leisurely cultural experience takes you to the Creole Garden of Sainte Rose, a Caribbean paradise of luxuriant foliage, exotic flowers, culinary herbs and medicinal plants.

⌚ 4 HOURS | COMPLIMENTARY

KAYAKING IN MANGROVE FOREST

Pack your snorkel gear and grab a paddle for this active kayaking adventure into the mangrove forest, with time to relax, swim and snorkel.

⌚ 4 HOURS | OPTIONAL

LAGOON SNORKEL & MANGROVE MINIBOAT DISCOVERY

Our more active guests are invited to discover the mangrove forest and marine reserve of Guadeloupe, cruising along the beautiful waters by miniboat and taking a break to swim and snorkel.

⌚ 4 HOURS | COMPLIMENTARY



FALMOUTH HARBOUR | ANTIGUA

WALKING TOUR OF NELSON'S DOCKYARD

Delve into the great naval history of the West Indies with a guided walk through Nelson's Dockyard, a UNESCO World Heritage Site and the only working Georgian dockyard in the world.

⌚ 2.5 HOURS | COMPLIMENTARY

ANTIGUA ZIPLINING

Embark on an exhilarating journey through the verdant forest, high above the trees, serenaded by the sounds of a nocturnal chorus.

⌚ 3.5 HOURS | COMPLIMENTARY

CLAY PIGEON/SKEET SHOOTING

See why skeet shooting is not only popular in the U.K. and U.S. but fast becoming a favourite sport around the globe as you head to a country estate for expert instruction and a chance to take aim at a few dozen clays.

⌚ 3.5 HOURS | OPTIONAL

SWIM WITH THE STINGRAYS

Enjoy a unique opportunity to swim with stingrays at Stingray City on this half-day excursion.

⌚ 3 HOURS | OPTIONAL

SHIPWRECK SAIL & SNORKEL BY PRIVATE CATAMARAN

Step aboard a beautiful private catamaran yacht for a chance to marvel at the unspoiled coastline, and surely become spoiled yourself with a sumptuous lunch served onboard. Dropping anchor in the shallow waters of Deep Bay, enjoy time to explore the wreck of The Andes, a three-masted barque that sank in 1905.

⌚ 5 HOURS | OPTIONAL

MONTSERRAT VOLCANO VIEWS BY HELICOPTER

Here is a rare opportunity to marvel at the imposing beauty and amazing destruction of the active Soufrière Hills Volcano, located on the island of Montserrat, and witness close-up views available only by helicopter.

⌚ 2 HOURS | OPTIONAL

GUSTAVIA | ST. BARTS

ST. BARTS ATV ADVENTURE

For a truly exciting way to explore St. Barts', climb aboard your personal ATV for a ride on both the windward and leeward sides of the island.

⌚ 3 HOURS | OPTIONAL

POINTE DE COLOMBIER CATAMARAN SAIL

For sunbathing, swimming and admiring the Caribbean scenery, this catamaran sail to Pointe de Colombier is the perfect choice.

⌚ 3 HOURS | COMPLIMENTARY



GUSTAVIA, ST. BARTS



LITTLE BAY, MONTERRAT

ILES DES SAINTES | GUADELOUPE

FORT NAPOLEON & VILLAGE DISCOVERY

Become immersed in the natural beauty and military history of Terre-de-Haut with a visit to Fort Napoleon and a walk of the village, the very picture of a colourful, French-flavoured Caribbean destination.

⌚ 2 HOURS | COMPLIMENTARY

CLEAR KAYAKING EXPERIENCE

The advantages of paddling a transparent kayak become beautifully clear as you delight in this excursion on the aquarium-like waters of Les Saintes.

⌚ 1.5 HOURS | COMPLIMENTARY



ILES DES SAINTES, GUADELOUPE

LITTLE BAY | MONTserrat

VOLCANO VIEWS: PLYMOUTH & MONTserrat VOLCANO OBSERVATORY

Today is all about the island-forming and history-shaping Soufriere Hills Volcano as you stop at the Jack Boy Hill Lookout to admire views of the temperamental peak. You will also visit the Montserrat Volcano Observatory for insights into its fiery activity and investigate the ghost-town remains of Plymouth, Montserrat's former capital, today abandoned and buried in ash.

⌚ 3 HOURS | COMPLIMENTARY



LITTLE BAY, MONTserrat

MARIGOT | SAINT MARTIN

TRADITIONAL TALES & TASTES OF RUBY BUTE'S

Come and meet a legend of Saint Martin, Ruby Bute, a painter, writer, poet, teacher and most importantly, a storyteller, who will engross you with colourful tales of island history and treat you to her famous guavaberry rum.

⌚ 3 HOURS | COMPLIMENTARY

THE PERFUMERY FRAGRANCE LAB & PHILIPSBURG VISIT

Experience Saint Martin's family-run fragrance laboratory, the Perfumery, with a chance to learn all about fragrance and craft a scent of your very own. Then enjoy a visit to the island's shopping mecca of Philipsburg, the capital of Dutch Saint Maarten.

⌚ 4.75 HOURS | OPTIONAL

ATV & BEACH EXPERIENCE

Over the hills, through town and across the countryside this ATV adventure goes, with an hour-long stop at Maho Beach to enjoy the white sands and sparkling waters of the Caribbean.

⌚ 3.75 HOURS | COMPLIMENTARY

SOUALIGA SKY EXPLORER & ZIP LINING ADVENTURE

Adrenaline junkies and anyone who appreciates stunning views of a tropical mountain landscape will thrill to this active excursion involving three exciting experiences: a ride on the Soualiga Sky Explorer chairlift; flying on a series of ziplines; and twisting and spinning down the mountain innertube track called the Schooner Ride.

⌚ 4 HOURS | OPTIONAL





PINNEY'S BEACH | NEVIS

SOURCE TRAIL & RAINFOREST HIKE

Our more active guests are invited to join this moderately challenging hike through the lush rainforest of Nevis, with chances to witness striking views and become acquainted with the island's fauna and flora.

⌚ 3 HOURS | COMPLIMENTARY

CRYSTAL VOLUNTOURISM: VISIT TO THE FLAMBOYANT NURSING HOME

As part of Crystal's "You Care. We Care." programme, we are pleased to offer this volunteer-focused excursion to the Flamboyant Nursing Home, a 38-bed facility in Charlestown, Nevis, where you will have the chance to not only assist but also befriend the residents.

⌚ 2 HOURS | COMPLIMENTARY

PLANTATIONS, GARDENS & HISTORY: A NEVIS DISCOVERY

Enjoy a leisurely half-day outing that crisscrosses the countryside and illuminates the island's natural and cultural appeal. Stop at historic plantations and visit two museums, the Museum of Nevis History, which reveals Alexander Hamilton's ties to the island, and the Horatio Nelson Museum, dedicated to legendary British admiral, Lord Nelson.

⌚ 5 HOURS | COMPLIMENTARY





SABA | DUTCH CARIBBEAN

SANDY CRUZ TRAIL HIKE

Avid hikers interested in the resplendent flora of this volcanic isle will want to join this 2½-hour hike up into the mountains, across farmlands and edging Saba National Park. Accompanied by local personality Crocodile James and offering incredible views and a stop at Queen's Garden Resort for a drink, this active outing covers a lot of ground, including into the realm of entertainment and inspiration.

⌚ 3-4 HOURS | COMPLIMENTARY

SCENIC SABA

Step into a local taxi van for a sightseeing drive in the charming villages and verdant hills of Saba, with engaging commentary and interesting stops along the way.

⌚ 2.5 HOURS | COMPLIMENTARY

SABA BIRDING QUEST

Nature lovers will thrill to this opportunity to join a bird-watching expedition, headed by the trained staff of the Saba Conservation Foundation.

⌚ 4 HOURS | OPTIONAL

GIN TASTING AT THE OCEAN BAR & LOUNGE

Drink in inspiring views and tasty gin cocktails during a visit to The Ocean Bar & Lounge located at the Queen's Gardens Resort & Spa, an idyllic spot to learn about the fine art of enjoying quality gin.

⌚ 2 HOURS | OPTIONAL

ARABIAN NIGHTS COLLECTION CRYSTAL ADVENTURES

Our shore excursions for 2019 October - December voyages in the UAE, Oman, Qatar, Holy Land, Jordan, Cyprus and the Greek Isles are currently being finalised.

Please visit
www.crystalycruises.co.uk
for details.



EXTEND YOUR JOURNEY

ENHANCE YOUR HOLIDAY WITH
AN OPTIONAL PRE- OR POST-CRUISE
HOTEL OR LAND EXPERIENCE.

PRE- AND POST-CRUISE HOTEL STAYS IN ICONIC DESTINATIONS

Wrap your Crystal holiday in extended luxury ashore at renowned hotels that capture the cultural spirit of each destination. Located in the heart of some of the world's most storied cities, these properties are revered for their historical and architectural significance, as well as their standards of excellence.

DUBROVNIK, CROATIA HILTON IMPERIAL DUBROVNIK

Located on the doorstep of Dubrovnik's Old Town, this UNESCO-designated World Heritage Site offers stunning views over the medieval city and Adriatic Sea. The hotel boasts a great range of amenities and services for a luxuriously comfortable stay. The historic building dates to 1895 — the private villa to 1913 — and is close to Pile Gate inviting easy exploration of Dubrovnik's famed fortified walls.

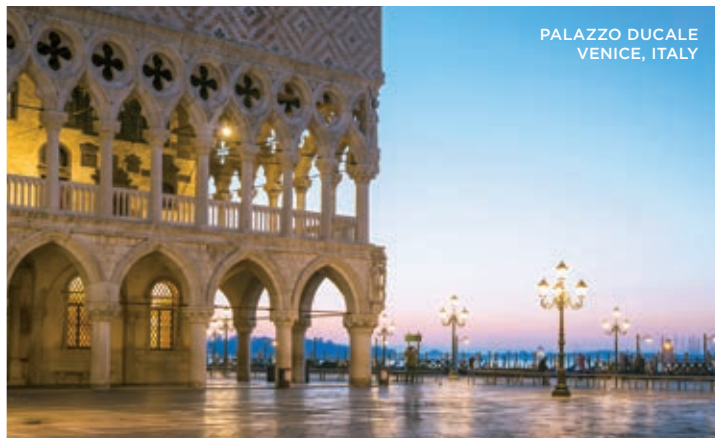
VENICE, ITALY WESTIN EUROPA & REGINA

Centrally located and utterly secluded, with a private entrance on the Grand Canal, this landmark hotel is just a short walk away from Piazza San Marco and the spectacular Palazzo Ducale. Comprised of five 18th and 19th-century palaces, guests enjoy luxurious accommodations featuring Westin's iconic Heavenly Bed and Bath®, elegant dining, and easy access to nearby shops, boutiques and restaurants.

PILE GATE
DUBROVNIK, CROATIA



PALAZZO DUCALE
VENICE, ITALY



PIAZZA SAN MARCO
VENICE, ITALY



OUR YACHT *is* YOUR YACHT

CHARTERS, MEETINGS & INCENTIVES

Take your next event, meeting or charter to the storied shores of the Adriatic, the West Indies or the UAE, Oman and Holy Land. Our curated collection of easily combinable 6- to 8-night itineraries is ideally suited to corporate and special events, incentive rewards and full-ship charters.

Whether summering in Croatia, the Greek Isles or the French Riviera, or wintering in the British Virgin Islands, the United Arab Emirates, Qatar or the Holy Land, the all-inclusive value and award-winning luxury of hosting an event or incentive aboard the all-suite, butler-serviced *Crystal Esprit* is simply unmatched.

Let us help you design an award-winning event customised to your exacting specifications. Contact Crystal's Charter, Meeting and Incentive Team at reservations@cruiseportfolio.co.uk, and let the award-winning Crystal Yachting Lifestyle dazzle your clients, family and friends.





ADDITIONAL PROGRAMMES

CRYSTAL SOCIETY SAVINGS

Exclusive, member-only savings are available on every Crystal cruise for those who have previously sailed with Crystal. These savings are combinable with all other savings programmes.

EARLY BOOKING SAVINGS

Book early and enjoy up to £769 savings per suite on the on the unparalleled luxuries found aboard the all-suite, butler-serviced *Crystal Esprit*.

EXPLORER COMBINATIONS

Enjoy an additional 5% savings when you sail on any cruises back to back.



Forward Stairs

Sunset Pool & Deck

Pool

Cove



CRYSTAL
YACHT EXPEDITION CRUISES™

Yacht Club

RESTAURANT

CRYSTAL ESPRIT

DECK PLANS & SUITE CONFIGURATION

SH

Sauna

Sunset
Gym

Sunset
Grill

Sunset Bar

Aft Stairs

Patio Cafe

302

301

306

305

308

307

310

309

312

311

316

315

318

317

Spa

Doctor

Aft Stairs



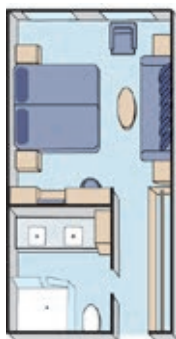
CRYSTAL OWNER'S SUITE | OS ●

DECK 2 | 515 SQ. FT. (47.8 SQ. M.)

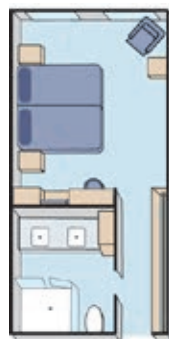


CRYSTAL YACHT SUITE | S1 ●, S2 ●, S3 ●, S4 ●

DECK 2 & 3 | S1, S2 & S3 — 280 SQ. FT. (26 SQ. M.) | S4 — 223 SQ. FT. (20.7 SQ. M.)



S1-2-3



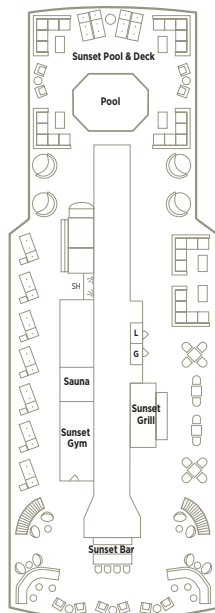
S4

Each of *Crystal Esprit's* 31 suites is a sanctuary unto itself. Surrounded in nautical elegance of fine proportion, subtle navigational cues are accentuated by natural materials, rich woods and gorgeous marbles, offering a refined nod to yachting traditions. All feature:

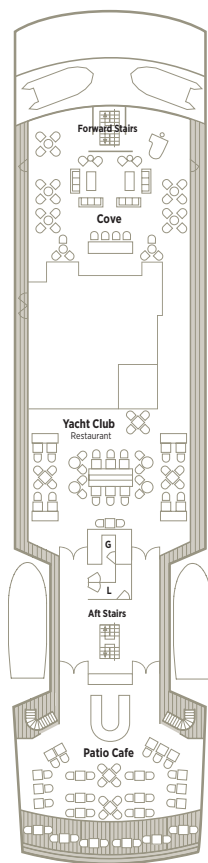
- » King- or queen-size bed, piled high with the finest linens, plush duvets and pillows of choice
- » Personal butler service with gratuities included; unpacking and packing upon request
- » Bedside iPads for entertainment, daily news and shipboard information
- » 42" flat-screen HDTV, on-demand movie selections
- » Concealed mini bar/refrigerator stocked to preferences
- » FREE Wi-Fi
- » Italian fashion house ETRO bath and shower amenities, bathrobes, and slippers
- » Spacious wardrobes, integrated cabinetry, and storage accommodating longer stays
- » Architectural and task lighting easily adjustable on preference
- » Custom-designed bathrooms with glass-enclosed rain showers, double vanity marble sinks, hairdryer, and high-end finishes plus modern technologies, including backlit mirrors with integrated TV and sound system
- » Personal safe
- » Twice-daily housekeeping with nightly turndown service
- » 110/220V power sockets and USB
- » Self-service laundry



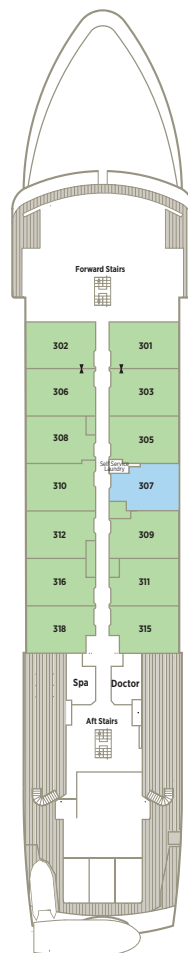


**SUNSET DECK 5**

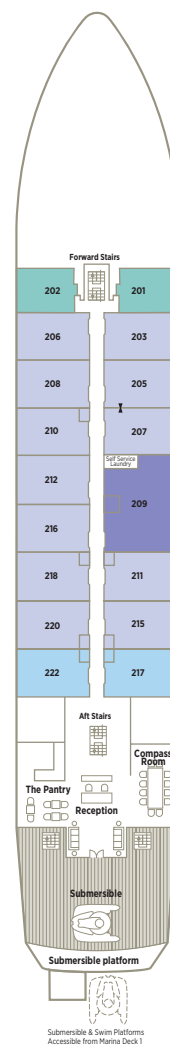
Sunset Bar & Grill
Sunset Gym & Sauna
Sunset Pool & Deck

**CRYSTAL DECK 4**

The Cove
Patio Cafe
Yacht Club

**HORIZON DECK 3**

Crystal Life Spa
Treatment Room

**SEABREEZE DECK 2**

Compass Room
Reception
Submersible Platform
The Pantry

SUITE CATEGORIES

| | |
|---|---|
| 1 OWNER'S SUITE (OS) 515 SQ. FT. (48 SQ. M.) | ● |
| 13 YACHT SUITES (S1) 280 SQ. FT. (26 SQ. M.) | ● |
| 12 YACHT SUITES (S2) 280 SQ. FT. (26 SQ. M.) | ● |
| 3 YACHT SUITES (S3) 280 SQ. FT. (26 SQ. M.) | ● |
| 2 YACHT SUITES (S4) 223 SQ. FT. (20.7 SQ. M.) | ● |

SPECIFICATIONS

| | | | |
|-----------------------|-------------------|----------------|--------------------------|
| GUEST CAPACITY | 62 | WIDTH | 46 FT. (14.0 M.) |
| PER GUEST STAFF RATIO | 1.44 | DRAFT | 12 SQ. FT. (3.75 SQ. M.) |
| GROSS REGISTERED TONS | 3,370 | CRUISING SPEED | MAX 14KMH |
| LENGTH | 281 FT. (85.5 M.) | TOTAL CREW | 90 |

Note: third berth available in OS, S1, S2 and S3 only, based on availability and capacity

✚ Connecting rooms

Suite diagrams shown are for illustration purposes only and may vary from actual square footage. Please refer to suite specifications for square footage.

BEFORE YOU SAIL

EVERYTHING YOU NEED TO KNOW IN ADVANCE OF YOUR TRAVELS, SHARED HERE FOR EASE OF REFERENCE AND PROPER PLANNING. PLEASE CONSULT YOUR TRAVEL PROFESSIONAL OR VISIT WWW.CRYSTALCRUISES.CO.UK

AIR TRANSPORTATION | LUGGAGE

If you have not booked your flights with Crystal, please notify Crystal of your air details. If you choose to arrange your air travel independently, you may request embarkation and disembarkation airport transfers from Crystal Yacht Expedition Cruises up to seven days prior to the cruise. Please be advised that complimentary transfers between the airport and the ship are available on embarkation and disembarkation days only.

When making your own air arrangements, we recommend allowing a minimum of five hours between your flight's arrival time and the yacht's sailing time. Specific port and pier information and embarkation times are stated on your cruise ticket. **You must be on board the yacht at least two hours prior to sailing. If the yacht is scheduled to remain in port overnight or has a scheduled departure time after 9:00pm, please plan to be at the pier no later than 7:00pm for security clearance and check-in.**

When planning your return flights, please take into consideration the date and time the yacht docks at the final port. Customs and Immigration must conduct various inspections before you are allowed to disembark. Disembarkation usually starts around 8:30am, and all guests must debark the yacht by 10:00am. Times may vary if the yacht is in port the night prior to disembarkation. Before booking your departing flights, please also take into account the time needed at the airport for airline check-in and security procedures. Some cities require a longer transfer time due to stringent customs procedures or travel time to the airport. If you are making independent reservations to fly home directly after the cruise, you or your travel agent should contact Crystal Yacht Expedition Cruises' Reservations for flight departure guidelines, which vary by cruise itinerary and port.

Guests should contact the airlines directly to add frequent flyer numbers for mileage accrual, secure seat assignments, arrange for special service requirements and provide a personal phone contact for last-minute flight updates.

Details regarding checked and carry-on luggage allowances (restrictions, size, weight and quantity) and applicable fees, miscellaneous service airline fees or other flight-related inquiries should be discussed directly with the airlines or through your travel agent. Flight schedules sometimes change. We strongly suggest that you reconfirm all flight numbers, flight times, check-in times, departure terminals and locations and seat assignments for both outbound and return flights 96 hours prior to departure.

In case of emergency, guests should contact the emergency number, 1-310-788-8658.

BAGGAGE, VALUABLES AND OTHER POSSESSIONS

Guests may bring aboard the yacht a reasonable amount of clothing and personal effects without charge, subject to airline restrictions. All baggage must be securely packed and distinctly labelled with the guest's full name, *Crystal Esprit*, the suite number of the guest and the sailing date of the yacht. All checked baggage must be locked.

Further, due to the differing local regulatory requirements and restrictions in destinations around the world regarding the use of aerial drones, and in the interest of maintaining a safe and secure environment for all guests and crew aboard all of our ships, please be advised that aerial drones are prohibited and may not be brought on board the ship. They must be surrendered to the Captain at embarkation, and will be kept in storage for the duration of the cruise. Guests must personally carry baggage containing breakable items and valuables, including but not limited to jewellery, watches, money, precious stones and metals, medicine, electronics, securities, cheques, other financial instruments and/or tickets, at all times during transit, including but not limited to on and off the yacht. **Guests should not give such baggage containing breakable items or valuables to anyone at any time**, including but not limited to porters, yacht personnel or anyone else who is not known personally to the guest, regardless of any assurances given that it is safe to do so, at any time, including during transit to and from the airport, arrival at the yacht, boarding and checking into guest's suite or at any other time while travelling.

Such baggage is the full and sole personal responsibility of the guest at all times and may not be included with checked baggage.

Guests are personally responsible for their baggage throughout the travel process and should personally ensure that their valuables are carried to their suites and stored appropriately in the suite safe. Crystal Yacht Expedition Cruises is not responsible for loss of or damage to any such items.

BOARDING THE YACHT

The exact embarkation and sailing times are specified on your cruise ticket. All guests must carry a passport that is valid for six months after the end of the cruise in order to embark. At most embarkation ports, the yacht is usually available for guests to board after 12 Noon (after the yacht has been cleared by the local port authority). Suites are available for guests **only after 3:00pm**.

On succeeding cruise days (the second cruise day through the last cruise day or night prior to disembarkation), all guests must be on board **no later than 30 minutes prior** to the scheduled departure.

When in port during a cruise, our unique computerised security system takes a reading of each guest's photo room key card at the gangway for identification purposes and to inform the yacht when a guest leaves and returns.

Please note: To help ensure an efficient embarkation process, it is highly recommended that guests register their credit cards online at our Priority Check-in & Planning Center (PCPC) before the cruise.

If you have not registered your credit card prior to arrival, you will need to do so during embarkation. Registering your credit card provides you with the convenience of settling your onboard expenses using our Express Check-out System, ensuring a smooth and expeditious process at the conclusion of your cruise. You will receive an itemised statement delivered to your suite on the morning of debarkation, and your credit card will be billed automatically through your credit card company. If you wish, at the conclusion of the cruise, you may elect to pay for your onboard expenses in cash or by cheque at the Reception Desk. If you decide to pay for your expenses by cash or cheque, please notify the Reception Desk and your credit card will not be charged.

Please note: Only U.S. Dollar or personal cheques drawn on U.S. bank accounts will be accepted.



CHILDREN ABOARD CRYSTAL ESPRIT

Any minor under the age of 18 must be accompanied by an adult over the age of 21. In addition, if the adult accompanying the child is not a parent or legal guardian, the "Parental Consent Guardianship Form" must be signed by a parent or legal guardian and received by Crystal Yacht Expedition Cruises no later than 30 days prior to sailing.

Parents can have two related children booked in the same suite provided one of them is at least sixteen years of age and travelling in an adjacent suite to parent/s or legal guardian/s. Infants six to twenty four months of age who will be utilising a crib may travel as a third berth in either a double or triple suite. Crystal Yacht Expedition Cruises also reserves the right to restrict the number of passengers less than three years of age aboard the yacht at any given time. Third berth child rate will apply if accompanied by two-full fare adults.

Crystal Yacht Expedition Cruises is unable to accommodate children less than six months of age as *Crystal Esprit's* medical facilities are not designed to provide services to infants.

Children under the age of six years are welcome aboard *Crystal Esprit*; however, there are no onboard programmes for children and supervised care is not available. Children under six years of age are not allowed on board the Zodiac crafts and will not be able to participate in any activities or excursions that involve the use of a Zodiac. It is important to note that the yacht remains at anchor in all ports of call for the West Indies itineraries. Children under the age of six will not be permitted to go ashore. They may board the vessel in Marigot, Saint Martin, but must remain on board, accompanied by an adult at all times, until disembarkation in Marigot, Saint Martin. Children occupying a double suite will be charged the adult rate regardless of age.

CLOTHING SUGGESTIONS | DRESS CODES

The dress code aboard is Crystal Yacht Casual. In line with a relaxed yachting lifestyle and casual onboard ambience, guests should wear comfortable, stylish yachting attire appropriate for your activity. By day, this includes tasteful swimming attire, sandals and shorts (swimsuit cover-ups for women; casual short-sleeve shirts for men). By evening, fashionably stylish resort wear is appropriate. Capri pants, blouses, sundresses and sandals for women. Khaki pants, Bermuda shorts, short-sleeve button-down shirts and golf shirts for men.

For days in port or depending on your activity, be sure to bring comfortable walking/sports shoes. Check with your travel professional for special items you might want to pack for your destination and the time of year you are travelling.

There are bathrobes and slippers in each suite for your use during the cruise. Other amenities include hair dryer, ETO soap, body lotion, shampoo and conditioner.

We suggest you bring the following items on board:

- | | |
|---|---|
| » Insect repellent | » If you are planning on participating in a lot of watersports, a second skin or UV protection clothing |
| » Sun block | |
| » After sun lotion | |
| » Moisture management clothes for walking around outside or during activities | » A day pack/rucksack |
| | » Sunglasses |
| » Appropriate footwear for activities | » Hat |
| | » One pair of closed-toe shoes |

CRUISE TICKET | LUGGAGE TAGS

Your cruise ticket is enclosed with your travel documents; it must be in your possession, along with your valid passport, when you board the yacht. Please read the complete terms and conditions on your cruise ticket as you are bound by them. Immediately following the terms and conditions, you will find the Cruise Itinerary and Travel Advisories with important details specific to your travel plans.

Prior to leaving for the airport, please be sure to complete and attach a Crystal Yacht Expedition Cruises luggage tag to each checked bag so it can be easily identified upon arrival.

CRYSTAL SOCIETY®

If you have sailed with us before, you are a member of the Crystal Society and have a personal Crystal Society number. Please make sure your travel professional has this number to ensure that you receive your Crystal Society benefits and savings on future cruises. If you wish to redeem a Crystal Society Milestone on your cruise, it must be requested by you or your travel professional before you sail. Please refer to the terms and conditions of the Crystal Society Benefits Programme for further information, available at www.crystalcruises.co.uk

INOCULATIONS

Requirements for inoculations often change. Crystal Yacht Expedition Cruises informs you of the current health requirements; however, it is your responsibility to have all required vaccinations with a signed International Certificate of Vaccination. We recommend that you contact your personal physician with any health concerns. **Failure to comply can result in refusal of passage by international Customs and Immigration authorities.**

MEET & ASSIST

INTERNATIONAL

If you are arriving on an international flight, you will need to proceed through Immigration, claim your luggage and clear Customs prior to meeting your representative. You will then be escorted to the motor coach for the transfer service. To reserve your transfer, log in to your reservation at the Priority Check-in and Planning Center (PCPC), or contact the Yacht Butler at espritbutlerservice@crystalcruises.com.

PASSPORTS | VISAS

A passport valid for six months after the completion of the cruise is required for ALL guests. **Four blank visa pages are recommended per cruise for international voyages** (if you are travelling on two back-to-back voyages, you need eight blank visa pages). Guests must take full responsibility for securing the required travel documents prior to departure. **Failure to comply may result in refusal of passage by Customs and Immigration authorities.**

On most cruises, passports are collected and retained by the yacht staff for the duration of your voyage in order to facilitate official clearance in each port of call.

VISA REQUIREMENTS: Visa requirements vary from country to country. Visa information may be obtained through the local embassy or consulate of the countries you will be visiting.

As requirements vary for each nationality, we request that all non-U.S. citizens contact their travel agent or local authorities to determine their individual visa requirements for ALL ports. Failure to comply with requirements may result in refusal of passage. It is your responsibility to obtain all necessary visas. Visas must be obtained regardless of whether you plan to go ashore or remain on board while in ports that require visas. Everyone must be cleared by local Immigration authorities upon arrival in port, regardless of the length of the yacht's call.

PLEASE NOTE: We recommend you contact your travel agent to ensure you have secured all necessary visas and that all documentation is up to date. Crystal Yacht Expedition Cruises cannot be held responsible at the time of sailing for any visa information provided by us or travel agents, as visa rules and requirements change regularly. Please see full terms and conditions.

PRIORITY CHECK-IN & PLANNING CENTER (PCPC)

Our Priority Check-in & Planning Center (PCPC) at crystalcruises.com will streamline your embarkation process and allow you to pre-reserve shoreside activities. Guests will not be able to access PCPC within seven days prior to sailing. Guests may make the following pre-cruise reservations online at the Priority Check-in and Planning Center (PCPC): Crystal Adventures complimentary and optional shore excursions, Crystal VIP Airport Service, Luggage Concierge, and Private Transfers.

All reservations are subject to availability. Online reservations for shore excursions are available approximately six months prior to sailing.

For your convenience, Luggage Concierge is offered through a Crystal partnership and is available for an additional charge.

SPECIAL DIETARY REQUESTS

Prior to departure, special dietary requests must be sent in writing to the Yacht Butler by fax at 310-785-3975, or via email to: espritbutlerservice@crystalcruises.com.

Please submit your dietary request in writing to our shoreside Yacht Butler no later than 90 days prior to your cruise, and confirm your arrangements with the Food and Beverage staff on the day of embarkation.



TERMS & CONDITIONS

CRYSTAL CRUISES

GENERAL TERMS & CONDITIONS

Please read these Terms & Conditions carefully. They include important information you will need to know before you book a Crystal cruise, and form the Terms & Conditions of your contract with The Company. In addition, carriage by Crystal Cruises and or Crystal Yacht or River Cruises shall be subject to Crystal's own Conditions of Carriage which are available on request or can be accessed on www.crystalcruises.co.uk.

Customer Protection

The combination of travel services offered to you is a package within the meaning of Directive (EU)2015/2302. Therefore, you will benefit from all EU rights applying to packages. The Company will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, the Company has protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that it becomes insolvent. Full details are provided in clauses 3 of these Terms and Conditions.

1. Cruise only arrangements

If you book travel services with the Company that do not include flights, your arrangements are protected by way of a bond with ABTA. This means that in the unlikely event of our insolvency, your cruise can't be provided, you will receive your money back or, if your cruise has started, arrangements will be made for you to be able to continue as planned.

2. Fly/Cruise packages

For most 2018/2019 voyages, we have included economy class return flights from a London airport within your cruise package fare. Flights are offered subject to availability, and are limited to specific airlines, airports and often to specific flights.

3. Financial Protection

The Company complies with the bonding requirements of the Civil Aviation Authority, CAA Licence Number ATOL 2980. It is also a member of ABTA Tour Operators Class, Membership number V8548.

We provide full financial protection for our package holidays. For flight based holidays, this is through the Air Travel Organiser's Licence number 2980. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information visit the ATOL website at www.atol.org.uk. When you buy a package holiday that doesn't include a flight, protection is provided by way of a bond held by Mundy Cruising with ABTA - number V8548. We will provide you with the services you have bought (or a suitable alternative). In some cases, where we aren't able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong.

The Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

4. Cruise only and fly cruise arrangements sold by a third party

The above financial protection does not cover any cruise or Package travel services as defined under Directive (EU) 2015/2302 of the European Parliament and of the Council of 25 November 2015 on package travel and linked travel arrangements²) you have purchased from a third party who has sold it as principal. The principal shall be obliged to provide adequate financial protection for any money paid prior to the cruise or holiday and if the package holiday includes flights for your repatriation in the unlikely event of the third party principal's insolvency

5. Law and Jurisdiction

All disputes and matters howsoever arising between you and the Company shall, except as provided by law, be subject to the laws of England and the English Courts shall have exclusive jurisdiction.

6. ABTA

We are a Member of ABTA, membership number V8548. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you an arbitration scheme for the resolution of disputes arising out of this contract. The scheme is arranged by ABTA and administered independently. It is a simple and inexpensive method of arbitration on documents alone with restricted liability on you for costs. The upper limit on claims is £5,000 per person and £25,000 per booking form. The scheme doesn't apply to claims which are solely in respect of physical injury or illness or their consequences. It can however deal with claims which include an element of minor injury or illness subject to a limit of £1,500 on the amount the arbitrator can award per person in respect of this element. Your request for arbitration must be received by ABTA within eighteen months of the date of return from holiday. For injury and illness claims, you can request the ABTA Mediation Procedure and we have the option to agree to mediation. Further information on the Code and ABTA's assistance in resolving disputes can be found on www.abta.com.

7. Terms of the contract

The Crystal Cruises Inclusive Fly-cruise arrangements in this brochure are organised and offered for sale in the United Kingdom by Mundy Cruising plc. trading as The Cruise Portfolio of 50-51 Wells Street, London, W1T 3PP ("the Company") upon the terms of these conditions and the information contained in this brochure. Although all of the information contained in this brochure has been described in accordance with the latest information available at the time of printing, the Company reserves the right to make changes, though any change will be notified to you before you conclude a contract with the Company. Carriage by Sea is performed by Crystal Cruises, LLC (Crystal Cruises or the Carrier) of 11755 Wilshire Boulevard, Suite 900, Los Angeles, California 90025, whose ships "Crystal Symphony" and "Crystal Serenity" are registered in the Bahamas and includes the companies' trading as Crystal Yacht Expedition Cruises and Crystal River Cruises. References in these booking conditions to Crystal Cruises are a reference to any one of these Crystal entities.

8. Booking procedure and deposit

In order to make a booking, please contact your ABTA Travel Agency or the Company. The person making the booking accepts these conditions and the brochure information on behalf of all persons named on the booking form. All references to "you" or "your" shall be a reference to all persons who are part of the booking. The booking form should then be sent to the Company or handed to your ABTA Travel Agent together with a deposit of 20% per person for all categories. All monies you pay to the travel agent are held by him on behalf of the Trustees of the Air Travel Trust at all times. This is subject to the agent's obligation to pay it to us for so long as we do not fail. If we fail, any money held at the time by the agent, or subsequently accepted from you by him, is and continues to be held on behalf of and for the benefit of the Trustees of the Air Travel Trust without any obligation to pay that money to us. The holiday arrangements shown in the brochure are flexible – if you wish to extend your stay pre- or post- cruise, upgrade your flights or make any other arrangements, please put full details in writing at the of time booking. If you do not do so, you will be required to pay the booking amendment fee when changes are made (see section 28).

9. Contract

Your Contract is with the Company and your cruise is performed by Crystal Cruises LLC whose Conditions of Carriage are expressly incorporated into these Booking Conditions and can be viewed at www.crystalcruises.co.uk. You can also obtain a copy from the Company. The person making the booking must be over the age of eighteen (18). The Contract with the Company is concluded when the Company issues a confirmation invoice. This will be sent to you by the Company or your ABTA Travel Agent. Full payment of the balance shown on the confirmation invoice is required no later than 100 days prior to departure. If the booking is made and accepted within 100 days of departure, then full payment must be sent with the completed booking form. Failure to pay in full by this time may result in cancellation of your cruise and forfeit of your deposit.

10. Prices

The prices shown in this brochure or on our website or other promotional leaflet may have changed by the time you come to book your holiday, prices, discounts, supplements and special offers advertised in the brochure or elsewhere may be withdrawn or changed at any time prior to you booking. Prices can go up and down, you are, therefore, advised before booking to check with your travel agent or our reservation department for the most up to date price of your cruise holiday. Discounts and special offers advertised in the brochure or elsewhere are subject to additional terms and conditions and you should read these terms and conditions before booking to ensure that you are well aware of any specific terms or restrictions including any book by dates that may apply to any discounts or special offers.

11. Price revision

The Company's prices are based on known costs and projections at 7 September 2018 and it does not expect to have to make any changes. However, the Company reserves the right to vary prices up or down prices at any time up to 30 days before departure

to allow for variations in:

- a) exchange rates,
- b) transportation costs, including the cost of fuel and other power sources and,
- c) increases in general tax rates (such as VAT) imposed by any country including dues, taxes or fees chargeable for services such as embarkation and disembarkation fees at ports or airports. The Company reserves the right to impose any of these surcharges and no right of cancellation shall be implied, provided the Company has notified you at least 30 days before the start of the package (Any increase will be calculated by reference to the total cost of the variation to the Company divided by its best estimate of the number of passengers likely to be affected, so as to arrive at a per capita increase). If this means paying more than 8% on the holiday price, you will be entitled to cancel your holiday with a full refund of all money paid except for any premium paid to the Company for holiday insurance and amendment charges. Should you decide to cancel because of this, you must exercise your right to do so within 14 days from the issue date printed in the invoice or such other time as may be specified. Failure to do so will be taken by the Company that you accept the change in price. The Company shall refund within 14 days from the time the contract is terminated. If you do not wish to cancel the booking, you can accept the proposed price change.

12. Price accuracy

Although every effort is made to ensure that the prices shown in the brochure are correct at the time of going to press, if for some reason a genuine administrative error does occur, we reserve the right to apply the right price and to inform you of this before you book your cruise holiday.

13. What's included and excluded in your cruise fare

The cruise fare for all sailings includes all normal shipboard services and facilities plus all non-alcoholic beverages, select wines and liquors and gratuities for house-keeping, dining and bar staff. The cruise fare does not include port, security and handling charges, fuel surcharges, other surcharges, airfare and transfers (unless otherwise noted), taxes, visa fees, laundry or valet service, or any item or service whatsoever of a personal nature, such as medical treatment, expenses incurred on board or ashore in connection with medical treatment, condition or medical disembarkation, massage, spa services or hairstyling.

Shore excursions, sightseeing and meals ashore are not included in the cruise fare for cruises on the Crystal Serenity or the Crystal Symphony.

On Crystal Yacht Expedition Cruises most expeditions/experiences are included in the price. Passengers will be required to have the required level of physical fitness and mobility for the shore excursions and or water sports on offer, a release may need to be signed to participate in some events. This is to ensure that passengers are fully aware of any risks and safety procedures to follow. Passengers will not be asked to waive liability for any negligence of the supplier.

In relation to River Cruises, passengers will be offered a choice of complimentary guided shore side adventures featuring cultural, soft and active options in every port.

Air where indicated, may be included in the published cruise fare. Miscellaneous charges levied by the air carriers for services, including but not limited to luggage, meals, special seat assignments or any other airline provided service are the passenger's responsibility. If a passenger does not choose to participate in the available Air Programme, the cruise-only credit will be applied against the published cruise fare.

All offers may not be combinable with other promotions, apply to first two passengers in stateroom or Suite, are capacity-controlled, subject to availability and may be changed or withdrawn at any time.

All charges for services and products provided on board the Ship must be settled in cash, traveller's cheques and personal cheques to limits acceptable to Crystal Cruises or by credit card acceptable to Crystal Cruises and before the guest's final disembarkation from the Ship. Any and all payments shall be made in the currency of the United States of America or other currency acceptable to the Carrier. Any other expenses incurred by you shall be payable to Crystal Cruises on demand and prior to leaving the Vessel.

14. Passports and visas

All passengers are required to be on board the Ship at least 90 minutes before departure time.

British passengers should carry a full British Passport, valid for at least 6 months after the end of your holiday. Other nationalities should also carry a full passport. Visas may be required for some ports of call. Please check with your travel agent or Crystal Cruises.

It is your responsibility to ensure that you have valid and appropriate travel documentation including passports and visas for each person travelling with you for eligibility to travel at the time of embarkation and throughout the cruise and the various ports of call for the cruise. In addition to immigration and customs requirements, the U.S. Government and others place restrictions on the carriage of persons whose names appear on Government watch lists or who are deemed legally

ineligible to travel. It is your sole responsibility to ensure your legal eligibility to travel. You are advised to check with the appropriate Government authority to determine the necessary documents and travel eligibility requirements. If you or anyone travelling with you become ineligible to travel for any reason, or are travelling without proper documentation, then you will not be allowed to board the ship. Under no circumstances shall the Company or Crystal Cruises be liable for any costs, damages or expenses whatsoever incurred by you or anyone else as a result of such denial of boarding.

15. Health requirements and Insurance

You represent and warrant that you and everyone travelling with you are physically and otherwise fit to travel. The ship visits numerous ports in a number of countries. You are solely responsible for checking with your doctor as to which vaccination or medication are recommended or required for those countries for everyone in your booking and with the vet in relation to any one travelling with any assistance dogs as to what vaccinations and certificates are required in respect of such dogs.

Unwed, unrelated couples must be 18 or over to be booked in the same stateroom. Guests aged 17 and under must be in a stateroom either with a parent or authorised guardian over 21 years of age.

The Company or Crystal Cruises cannot accept any responsibility for your failure to comply with the necessary medical, passport or visa requirements. Crystal Cruises and/or the relevant port authorities shall be entitled to administer a Public Health Questionnaire at any time. You and all persons travelling with you agree to complete the pre-boarding questionnaire and to supply accurate information regarding any symptoms of illness including but not limited to gastro-intestinal illness. In the interest of health and safety Crystal Cruises may deny boarding to any person who has symptoms of any viral or bacterial illness including but not limited to Norovirus. Where illness is diagnosed on board the vessel you and all persons travelling with you agree that you/they may be required to remain in their cabins for such duration as required by the ship's doctor. Refusal to complete the relevant pre-boarding questionnaire may in itself result in denied boarding. Refusal to remain in the cabin or otherwise reasonably co-operate or follow the Doctor's or Captain's instructions following illness may result in being disembarked at the next port of call. Neither the Company nor Crystal Cruises shall have any liability to you or any person travelling with you in the event of denied boarding or disembarkation. You must pay or reimburse Crystal Cruises for all resulting costs and expenses including for food, transportation, accommodation, medical and/or repatriation services, including, but not limited to such costs and expenses incurred by or on account of services provided by port agent and other shoreside service providers, including luggage shipping costs.

For reasons of health and safety and the structure of the ship, passengers travelling on Crystal River or Crystal Yacht Expedition Cruises must be fully mobile. We are not able to offer individual assistance to any Guest for walking, embarking or disembarking or travelling on buses or other forms of transportation.

There are no elevators and 3 flights of stairs on board the Crystal Esprit. There is no wheelchair access or disabled cabins. All suites have windows not verandas/balconies. Zodiacs or Wider boats are used for water landings on remote islands and beaches. Some landings are by wet landing (boat beaching of local boats). Many itineraries include extreme adventure activities including challenging hikes which require a good level of physical fitness and do not have vehicles and or there are restrictions regarding access. Please also read Sections 17 and 19 very carefully regarding relevant restrictions for passengers with medical problems or those who are disabled or have reduced mobility.

All passengers must have adequate insurance cover against termination of the contract by you, or the cost of assistance including repatriation in the event of accident, illness or death, loss of luggage. You should advise name of your own insurer so to indicate to the Company you have in fact taken out adequate insurance cover.

16. Pregnancy

If you or anyone travelling with you is pregnant you/they understand and acknowledge that prenatal and early infant care, in particular, may require specialised diagnostic facilities and/or treatment that are not obtainable during the Cruise on board the ship and/or ashore in ports of call. The ship's doctor is not qualified to deliver babies or to offer pre or post natal treatment and no responsibility is accepted by the Company or Crystal Cruises in respect of the inability to provide such services or equipment. Passengers must take into account that there is no doctor on board Crystal River Cruises.

The Company and Crystal Cruises recommend that pregnant women should seek medical advice prior to travel at any stage of their pregnancy. The Carrier does not have adequate medical facilities for childbirth on board its ships. Crystal Cruises is unable, for reasons of safety, to carry pregnant Passengers who are 23 weeks or more at the start or by the end of the cruise. The Company will not therefore, accept bookings for women who are 23 weeks pregnant at any time during the cruise.

All pregnant women who are less than 23 weeks are required to produce a doctor's letter stating that mother and baby are in good health, fit to travel taking into account

the proposed Itinerary and that the pregnancy is not high-risk. The letter must also include the estimated date of delivery calculated from both the last menstrual period and ultrasound (if performed). Crystal Cruises cannot carry any pregnant woman who does not comply with this requirement and will refuse passage to any woman who appears to be in an advanced state of pregnancy. Neither the Company nor Crystal Cruises shall have any liability whatsoever in respect of any refusal to carry a pregnant woman.

17. Medical facilities/ treatment on board and ashore

There is no legal requirement to have doctors or medical facilities (other than first aid) on board River Cruises. The River Cruise ships do not therefore have doctors on board. Should passengers require medical attention then local medical services can be contacted for emergency treatment. The cost of such treatment is the passenger's sole responsibility.

The passenger acknowledges that whilst there is a qualified doctor on board the Crystal cruise ships and the Crystal Yacht it is the passenger's obligation and responsibility to seek medical assistance if necessary during the Cruise. The ship's doctor is not a specialist and the ship's medical centre is not required to be and is not equipped to the same standards as a land based hospital. The ship's medical centre is not designed for the provision of extensive or continuing treatment. The ship carries medical supplies and equipment in accordance with the requirements of its flag state and international law. Neither the Company nor the ship's doctor shall be liable to the passenger as a result of any inability to treat any medical condition as a result. Charges will apply for services dispensed by the ship's medical centre. The Company shall not be liable for any aspect of medical treatment provided to the guest, including, but not limited to, the consequences of any examination, advice, diagnosis, medication, treatment, prognosis or other professional services which such doctors or nurses may furnish the passenger. The Company makes no warranty as to the quality of any such medical services.

If passengers have any medical condition which may need emergency treatment then this must have been disclosed at the time of booking in order for a risk assessment to be undertaken. Passengers may be asked to provide medical evidence to ensure that they can be safely carried. This will be dependent in each case on the extent of illness, mobility, the itinerary, length of cruise and the structure of the ship. Failure to notify at the time of booking can result in carriage being denied by the Company if reasonable arrangements cannot be made on the date of embarkation to carry the passenger safely. In those circumstances there will be 100% cancellation charges. If a passenger is required to remain on board the Ship or elsewhere, due to injury, illness, or disability, or due to action of any government or authority, or for any other reason which is not the fault of the Company, then the passenger must pay or reimburse the Company for all resulting costs and expenses.

In the event you or anyone travelling with you have to be landed for medical treatment ashore no representations are made regarding the quality of medical treatment at any port of call or at the place at which you are landed. Medical facilities and treatment do vary from port to port. Any cost or expense which is reasonably incurred by Crystal Cruises for or on behalf of yourself or any person travelling with you in respect of any form of medical, dental or similar treatment, hotel, transportation, repatriation or any other expense shall be repayable by you/them to Crystal Cruises, whether or not such sum is covered by your/their travel insurance. The Company and Crystal Cruises reserve the right to take any action that they consider appropriate to recover any such costs or expense and You/they agree to fully indemnify and reimburse the Company or Crystal Cruises in respect of such costs and expenses.

If you require dialysis on board the vessel you must notify the Company at the time of booking and every effort will be made to see if this can be accommodated on board the ship. Please note that the medical facilities on board the ship are NOT equipped to perform dialysis. The shipboard doctors are not trained to provide dialysis treatments but are able to assist in emergency situations. All dialysis equipment and medication must be provided by the passenger. This includes antibiotics. A risk assessment shall be carried out at the time of booking by the Carrier to ensure that you/they can be carried in these circumstances safely and in accordance with applicable laws. Dialysis is unlikely to be carried out on River cruises as there is no doctor on board and the ships are smaller with different amenities. See Sections 19 and 20.

In relation to any other medical equipment there are limited storage facilities on board. There are restrictions on the number and type of oxygen cylinders which can be carried in cabins. The ship's medical centre cannot refill or supply oxygen cylinders liquid oxygen is strictly prohibited. You must notify the Company prior to booking of any medical or mobility equipment you wish to take on board the ship.

18. Children

Crystal Cruises is unable to accommodate children less than six months (6 months) of age and may restrict the number of those who are less than three (3) years of age on board the Ship. Any child under the age of 18 must be accompanied by an adult. If the adult accompanying the child is not a parent, a "Parental Consent Guardianship Form" must be signed by a parent or legal guardian and received by Crystal Cruises at least 30 days prior to sailing. Parents can have two related children booked in the

same cabin, provided one of them is at least sixteen (16) years of age. No one under the age of eighteen (18) is permitted in the Ship's Casino or to participate in any monetary based games of chance (including Bingo) on board.

No one under the age of eighteen (18) shall be served alcohol on board the Vessel. When docked or anchored in US Ports or within the three mile limit, alcoholic beverages will not be served to guests under the age of twenty-one (21).

19. Disabled passengers or passengers with Reduced Mobility

You are asked to provide full details at the time of booking if you or any person travelling in your booking has reduced mobility in order that the Company can consider whether the cruise holiday and any shore excursion is generally suitable for persons with reduced mobility.

"Disabled Person" or "Disabled" or "Disability" means any physical or psychiatric disability or other medical condition which affects the Guest's health and or ability to participate in the Cruise.

"Person with Reduced Mobility" means any person whose mobility when using transport is reduced as a result of any physical disability (sensory or locomotor, permanent or temporary) intellectual or psychosocial disability or impairment, or any other cause of disability, as a result of age, and whose situation needs appropriate attention and adaption to his particular needs the service made available to all Guests.

The Company and Crystal Cruises priority is always the comfort and safety of its passengers as well as complying with the strict legal requirements of the law relating to safety of life at sea. In order to achieve these objectives, any passengers with a disability or reduced mobility must at the time of booking and before boarding to provide as much detail as possible of the matters given below to the Company/your ABTA Travel Agent/ Crystal Cruises so that the Carrier can consider its obligation to carry the passenger in a safe and operationally feasible manner, taking into account any issues relating to the design and facilities of the ship or port infrastructure and equipment including port terminals which may make it impossible to carry out the embarkation, disembarkation or carriage which may therefore have an impact on the passenger's safety and comfort.

See also sections 15, 17, 19 and 21.

You are asked to provide full details if you or anyone travelling with you is unwell, infirm, disabled or has reduced mobility prior to carriage. You/they are also asked to provide full details:-

- a) If the passenger requires a disabled cabin. The cruise ships have a limited number of such accessible staterooms available on a "first come first serve" basis. There are no disabled cabins on Yacht or River Cruise Ships.
- b) If the passenger has any special seating requirements.
- c) If the passenger has need to bring any electrical or other medical equipment on board.
- d) If the passenger needs to bring a recognised assistance dog on board the vessel. Please note that assistance dogs may be subject to national certificate regulations. An assistance dog must provide a physical service to the guest in order to qualify as an assistance dog.

Please ask for our Special Needs form in order that we can assess your personal requirements. Where Crystal Cruises considers that it is strictly necessary it may require a disabled person or person with reduced mobility to be accompanied by another person who is capable of providing the assistance required by the Disabled Person or Person with Reduced Mobility. This requirement will be based entirely on the Carrier assessing the person's need on grounds of safety and may vary from vessel to vessel and/or itinerary to itinerary.

If you or anyone travelling with you has any particular medical conditions, disability or reduced mobility which require personal care or supervision then such personal care or supervision must be organised by you/them and at your/their expense. The vessel is unable to provide respite services, one-to-one personal care or supervision or any other form of specialised care for physical or psychiatric or other conditions.

Crystal Cruises may refuse to carry any person who has failed to adequately notify the Company/ Crystal Cruises of any disabilities or needs for assistance.

If you or any person travelling with you become aware between the date of booking the cruise and the date of commencement of the cruise that you/they will require special care or assistance as detailed above then you/they are asked to inform the Company/Crystal Cruises and/or the Carrier immediately so that the Carrier can make an informed assessment whether or not you/they can be carried in a safe and operationally feasible manner. If after careful assessment of your or any person travelling with you their specific needs and requirements, the Company or Crystal Cruises conclude that you/they cannot be carried safely and in accordance with applicable safety requirements then the Company can refuse to accept a booking or Crystal Cruises can refuse embarkation of a disabled person or person with reduced mobility on the grounds of safety. In those circumstances you will be entitled to request that the Company or the Crystal Cruises provide the reasons to you in writing within 5 working days. See also Complaints in section below.

Some ports of call are anchorage ports which require the use of tenders or other forms of small craft to go ashore. Passengers who are disabled and or have reduced mobility may have difficulty in safely using the tender or small craft and must not therefore do so. In the event of any disabled passenger or person with reduced mobility seeking to use the tender or small craft when it is not safe to do so then the officer in charge of the operation and or the Captain of the Ship can refuse to allow the passenger to use the tender on the grounds of safety. Guests are required to volunteer any disability or reduced mobility which may affect their ability to embark/disembark the ship by any means to the officer in charge of tender operations.

Any passenger in your booking confined to a wheelchair is asked to furnish their own standard size collapsible wheelchair and the passenger must also be accompanied by a travelling passenger fit and able to assist them. Wheelchairs and scooters must not be more than 22' in width. In order to comply with Safety of Life at Sea and other Regulations each cabin is limited to two pieces of medical and or mobility equipment to a combined total value of 2250 SDRs (approx £2158.50). The Carrier can give permission in writing to allow these limits to be exceeded. The Carrier's assessment will be based on safety and reasonableness. Wheelchairs and walkers cannot be carried on tour buses due to space limitations. Passengers in wheelchairs will not be manually handled or carried by crew or contractors at any time into tenders, on ramps, transportation of any kind. This is a significant health and safety risk for the passenger and the individuals. Please note that third party facilities ashore such as restaurants, hotels and other tourist providers may not be able to cater for wheelchair users. Wheelchair users cannot be carried on River or Yacht cruises due to the limitations of the ship which make it impossible or operationally it is not feasible to carry the passenger safely. See Section 19.

20. For Passengers travelling on Crystal Yacht and River Cruises

Crystal Yacht and River Cruises are dedicated to providing a safe and comfortable cruise experience for all passengers and do not discriminate against any person on the basis of disability and shall make every effort to accommodate the needs of persons with disabilities. Safety of passengers, taking into account, all relevant safety regulations and the design and structure of the ship, is the paramount consideration.

The staterooms and public spaces on board the Crystal Yachts do not have any elevators and are not constructed to be wheelchair accessible. There is no elevator access to board the yachts. As a result, the Crystal Yachts are not be suitable for full time wheelchair users or people who are unable to walk unaided or significantly relying solely on wheelchairs or other aids for transportation and or mobility. Passengers with reduced mobility and other disabilities which impact on their mobility and independence should take note that not all ports of call are accessible and the situation may change depending on the time of year, weather conditions and port traffic. Yacht and River cruises are not suitable for passengers who are full time wheelchair users or who need assistance. All passengers must be able to negotiate 3 flights of stairs and embark and disembark the vessel via Zodiac or other water craft. See below and also Section 19.

Gangways and port access vary greatly around the world and, in ports where the ship must anchor, guests are taken ashore tenders and/or ferries which may not be wheelchair accessible, as well as zodiacs, which are not wheelchair accessible. Further, all passengers must be physically able to safely embark and disembark tenders, zodiacs and other craft taking into account the possibility of movement between the craft and the ship even in the best of weather conditions.

Crystal Yacht Expedition Cruises reserves the right, without liability, to refuse to board or transport passengers whose medical condition, limited mobility or disability is not compatible with security rules and requirements specific to the navigation area, or who, in Crystal Yacht Expedition Cruises' opinion is unfit for travel on the yachts. The Captain's decision on these issues is final. Any passenger who has concerns should contact the reservations department in the first instance to discuss their mobility/disability before booking their cruise. You may be asked to supply medical evidence regarding mobility prior to a booking being made.

In the unlikely event of an emergency, all guests must be fully mobile and able to exit the yachts safely. If guests are unable to meet the minimum safety requirements, even when provided with appropriate auxiliary aids and/or services, Crystal Yacht Expedition Cruises may find it necessary to ask the guest to make alternative travel arrangements.

In respect of Crystal Yachts or River Cruises, the cruise subject to the ship structure and itinerary may be unsuitable for passengers who need assistance dogs. A risk assessment will be carried out at the time of booking. It is important that guests provide as much information as possible.

21. Medical Equipment

It is your responsibility or that of any person travelling with you requiring to bring any medical equipment on board the ship to notify the Company at the time of booking in writing if you/they need to have medical equipment on board and providing details of what type of equipment this might be so that the Company can inform the Carrier in order that the Carrier can ensure that the medical equipment can be carried and/or carried safely.

It is important that you or any person travelling with you contact the manufacturer or supplier to ensure that any medical equipment you/they are intending to bring on board is safe to use. It is your/their responsibility to arrange delivery to the Ship prior to departure of all medical equipment. It is your/their responsibility to ensure that all medical equipment is in good working order and for arranging enough equipment and supplies to last the entire voyage. The ship does not carry any replacement and access to shore side care and equipment may be difficult and expensive. You/they must be able to operate all equipment.

Portable oxygen tanks and oxygen concentrators may subject to space and applicable regulations be used on board, provided that the Company is notified in writing at least 30 days prior to sailing and it has obtained the Carrier's consent in writing in respect thereof. Liquid oxygen is not permitted on board.

Medical equipment to be brought on board River Cruises is limited. There are no doctors on board and the facilities are limited. See Sections 15, 17, 19, 20 and 21.

22. Pets and Service Dogs

Pets and other animals are not allowed on board the Ships. The Carrier must agree at the time of booking or prior to embarkation, in writing, that you or anyone travelling with you can bring a recognised service dog on board the ship. Prior notification is required in order to determine whether the Carrier can accommodate the service dog. If you or anyone travelling with you has not provided this information the Carrier cannot guarantee that the assistance dog will be carried. There may be national certificate requirements. It is the Passenger's responsibility to check the requirements at each port to include embarkation, disembarkation as well the various ports of call. The service dog must provide a physical service to the Passenger to qualify as an assistance dog. In respect of Crystal Yachts or River Cruises please read sections 15, 19 and 20. The cruises, subject to the ship structure and itinerary may be unsuitable for passengers who need assistance dogs. A risk assessment will be carried out at the time of booking. It is important that you provide as much information as possible.

23. Special diets and requests

The Company will endeavour, but does not guarantee, to meet any special diet requirements or special requests which you may have. These should be advised in writing at the time of booking.

Some foods may cause an allergic reaction in certain people due to intolerance of some ingredients. If you or anyone travelling with you has any known allergies, or is intolerant to any food, you/he/she is required to report it to the Maitre d'hôtel as soon as convenient after boarding the ship. It is your/their responsibility to ensure that you/they actively avoid any food you/they are allergic to. The Carrier will take all reasonable care if made aware in writing of any specific food or ingredient that you/they have an allergic reaction to and will assist you within reason to avoid any such food or ingredients if made aware by you/them prior to ordering such food. The Carrier is not under any obligation to prepare or provide special meals for you or anyone travelling with you.

24. Security

Weapons, ammunition, explosives, substances that are hazardous, disabling, or illegal, or any other article that in the opinion of the Master of the ship shall be deemed dangerous, are strictly prohibited aboard the Ship. Such additional dangerous articles include, but are not limited to, firearms, stun guns, swords, ice picks or knives. A more comprehensive list of prohibited items is available through the Carrier from the Company. Any such items shall be surrendered to the Captain at embarkation, and may be disposed of in the sole discretion of the Captain.

You and everyone travelling with you hereby consents to a reasonable search being made of your/their person, Luggage or other property, and to the removal and confiscation or destruction of any object which may, in the opinion of the Captain impair the safety of the Ship, be illegal or inconvenience other Passengers on board.

The Carrier endeavours at all times to exercise reasonable care for comfort and safety on board its Ships of all Passengers. The Carrier cannot guarantee freedom from all risks associated with war, terrorism, crime, or other potential sources of harm. The Carrier reminds all Passengers that they must ultimately assume responsibility for the activities while ashore and for their other travel choices.

25. Hotel and flight reservation

If you purchase a fly/cruise package The Company has made arrangements with airlines and hotels which provide services included in the holidays in this brochure. Where the hotel is specified you will be booked into this hotel or one of a similar standard. If you chose to travel by air on dates other than those published, a higher fare may apply, and you should be advised by the Company prior to booking. All flights and hotels are confirmed when the booking form and deposit are received. No allocations are held. Passengers are booked onto the scheduled services of British Airways or other comparable carrier on the routes shown or other routes as agreed between the company and the customer. Full details will be given on the invoice. In most cases, and subject to the airline, flights will be on a Boeing 747 on long haul flights, and on a Boeing 737, 757, 767, 777 or an Airbus for European flights. This information is for guidance only. Any deviations from the published package

should be advised clearly in writing. World Traveller Plus, Business and First Class air travel can be arranged. Supplements are available on request.

Our flight programme is subject to supplements as applicable at time of booking. Supplements for flight upgrades may be available at time of booking.

In accordance with EU Regulation 2111/2005 we are required to advise you of the actual carrier operating your flight/connecting flight/transfer. We do this by advising you of the carriers to be used or likely to be used at the time of booking. Any changes to the actual airline after you have received your tickets will be notified to you as soon as possible and in all cases at check-in or at the boarding gate. Such a change is deemed to be a minor change.

In certain circumstances we may require full payment for flights and ancillaries at time of booking, and the amount paid for the flight element or ancillaries of the arrangements at deposit stage may be non-refundable. This will include pre-cruise and post-cruise arrangements. Please enquire at time of booking.

26. Booking cancellation

Cancellation of bookings or category downgrade requests must be made in writing to the company. All tickets issued for cancelled bookings must be returned together with the notice of cancellation. The cancellation charges applicable are in accordance with the scale below:

1. Period prior to departure date when notice of cancellation or category downgrade received by The Company.

| | |
|----------------------------|--|
| Booking date up to 91 days | 10% of the holiday price, plus any applicable flight and ancillary charges |
| 90 – 46 days | 20% of the holiday price, plus any applicable flight and ancillary charges |
| 45 – 31 days | 50% of the holiday price, plus any applicable flight and ancillary charges |
| 30 days and thereafter | 100% of the holiday price |

2. Period prior to departure date when notice of cancellation or category downgrade received by The Company for World Cruise 2018/2019 sectors or combination of voyages of a total of 55 days or less.

| | |
|----------------------------|--|
| Booking date up to 91 days | 10% of the holiday price, plus any applicable flight and ancillary charges |
| 90 – 61 days | 20% of the holiday price, plus any applicable flight and ancillary charges |
| 60 – 31 days | 50% of the holiday price, plus any applicable flight and ancillary charges |
| 30 days and thereafter | 100% of the holiday price |

3. Period prior to departure date when notice of cancellation or category downgrade received by The Company for multiple voyages of 56 days or more and Full World Cruise 2018 & 2019.

| | |
|-----------------------------|--|
| Booking date up to 151 days | 10% of the holiday price, plus any applicable flight and ancillary charges |
| 150 – 91 days | 20% of the holiday price, plus any applicable flight and ancillary charges |
| 90 – 61 days | 50% of the holiday price, plus any applicable flight and ancillary charges |
| 60 days and thereafter | 100% of the holiday price |

You have the right to cancel the holiday contract before the start of the holiday without paying any cancellation fee in the event of unavoidable and extraordinary circumstances occurring at the place of destination or its immediate vicinity and significantly affecting the performance of the holiday, or which significantly affect your carriage to the destination. In such circumstances you shall be entitled to a full refund or any payments made for the holiday, but shall not be entitled to additional compensation. This may cover for example warfare, other serious security problems such as terrorism, risk to human health such as the outbreak of a serious disease at the travel destination, or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely to the destination as agreed in the package travel contract.

27. Alterations by the Company

Arrangements for the holidays are made many months in advance by the Company.

Occasionally for some reasons of unavoidable and extraordinary circumstances beyond the control of the Company the consequences of which could not have been avoided even if all reasonable measures could have been taken it is necessary to make alterations to the arrangements. The Company reserves the right to alter or cancel itineraries, accommodation or other arrangements at any time.

'unavoidable and extraordinary circumstances' means weather conditions, deviation of the Ship due to emergency medical condition(s) and or obligation to save other ship(s), property or individual(s) or life at sea or other emergency unavoidable and extraordinary circumstances beyond Crystal's control, any act of God, war or warlike operations strike, lockout or labour difficulties or shortages, civil commotion, lockout or labour difficulties, riot, insurrection, war, government restraint, requisitioning of the vessel, political disturbance, interference by authorities, requisitioning of the Ship, acts or threats of terrorism, perils of the sea, inability to secure or failure of suppliers, including fuel, port services or any other unavoidable and extraordinary circumstances beyond the control of the Carrier. Explosion, fire, collision, stranding or floundering of the vessel or breakdown or failure of or damage to the vessel or its hull or machinery or fittings or other technical issues which are not the fault of the Carrier.

The Company shall not be liable for alteration or cancellation as a result of such events which are (i) attributable to a third party unconnected with the provision of the cruise or (ii) which are extraordinary and unavoidable or (iii) are due to unusual and unforeseen circumstances beyond the control of the Company, which could not have been avoided with due care or the Company could not have foreseen or forestalled.

The Company may also cancel your holiday contract and give a full refund to you for any payments made for the holiday, without paying any additional compensation if:

The number of Passengers booked do not meet the minimum numbers required for the cruise to depart on its itinerary and the Company notifies you of the cancellation of the holiday contract no later than:-

20 days before the start of the holiday in the case of trips lasting more than 6 days.

7 days before the start of the holiday in the case of trips lasting between 2 and 6 days.

48 hours before the start of the holiday in the case of trips lasting less than 2 days.

In the event of a Significant Alteration prior to departure of an essential term of the Cruise, the Company will inform you of any cancellation or change of itinerary in writing as soon as reasonably possible and you will be offered a choice of:

- Cancelling and receiving a full refund of any monies paid; or
- accepting the alteration; or

booking another Cruise of equivalent or superior quality, if available or booking another Cruise of a lower quality, if available, with a refund of the difference in price..

The Company shall refund any money paid by you within 14 days from the time the contract is at an end.

You must notify the Company of your decision in writing within seven days of receiving the notification or alteration or such time as may be reasonably stipulated. The Company will not be liable with indirect or consequential losses.

You will not be entitled to receive compensation where the Significant Alteration is due to:

- an extraordinary and unavoidable event, the consequences of which could not have been avoided even if all due care had been exercised.

In those circumstances, compensation shall be limited to £20 per person per night for the duration of the Cruise as booked.

In respect of a significant alteration to the Cruise after departure, then the Company will make suitable alternative arrangements at no extra cost to you for the continuation of the Cruise. If you do not accept these for good reason or it is impossible to make suitable alternative arrangements, the Company will where possible provide you back to the place of departure or to another place to which you have agreed with us. Compensation will not be payable if the alteration is minor or does not affect the value of the Cruise or if the Company is not able to provide a significant proportion of the package due to an unavoidable and extraordinary circumstance, or is not at fault. The Carrier cannot guarantee due to any extraordinary and unavoidable circumstance that the Cruise will call at every port on the itinerary or follow every part of the advertised route or schedule. Cancellation in these circumstances of part of the itinerary, substitution of ports or unavailability of some services on board the vessel will not amount to a significant alteration.

28. Guest amendments

You may transfer your holiday contract to another person who can comply with all the terms of the contract, provided the Company is given 7 days notice in writing before the start of the holiday.

Where the Company agrees to the transfer, both you and the substituted Passenger shall be jointly and severally liable for the payment of any balance due and for any reasonable additional fees, charges or other costs arising from the transfer.

Should you wish to make any amendment to your booking, then you must notify us in writing. All amendments carry a £50 per person amendment fee, plus any additional charges as a result of the changes. For all amendments received, we will make every effort to assist you, although we cannot guarantee that that we will be able to meet every request. Certain changes such as name, ship, sail date, category of accommodation, or value of booking may not be changeable and any alteration request could incur a cancellation charge of up to 100% of that part of the arrangements. Any amendments received within 90 days before the sailing date may be treated as a cancellation, and the applicable cancellation charges will apply as per point 18.

29. Our responsibility

The Company accepts responsibility for ensuring that all elements of your holiday are as described in this brochure and are of a reasonable standard. Local laws and regulations of the relevant country will be relevant in assessing performance of the services of any Supplier. In the event of a complaint by a guest, this Contract will be regarded as having been performed if local laws and regulations relating to those services have been satisfied, even if the laws of England and Wales have not been met. If you and/or any other person included in your booking suffers injury, death or loss of or damage to property as a result of the non-performance or improper performance of any service which the Company is contractually obliged to provide, then the Company's liability, if any, to pay compensation shall be governed by the international conventions which govern such services. This limitation applies whether or not any particular international convention has been signed or ratified by the UK; or as any particular convention may be applicable by the operation of UK Law.

Liability for death and or personal injury and or loss of or damage to luggage in respect of international carriage by sea is governed by EU Regulation 392/2009 relating to the Liability of Carriers of Passengers by Sea in the Event of Accidents ("EU Regulation 392/2009") and the Protocol of 2002 to the Athens Convention relating to the Carriage of Passengers and their Luggage by Sea, 1974 ("the Athens Convention 2002") adopted in the UK on 23 April 2014.

Domestic carriage by sea or where the vessel is a floating hotel in the UK is governed by The Merchant Shipping (Convention Relating to the Carriage of Passengers and their Luggage by Sea) Order 2014 ("2014 Order"). From 30 December 2016 Domestic carriage by sea will be governed by EU Regulation 392/2009. River cruises are governed by the Merchant Shipping Act 1995.

Carriage by air is governed by the Warsaw Convention 1929 (whether as amended by the Hague Protocol 1955 or the Montreal Protocol 1999 or otherwise) and the Montreal Convention 1999 relating to the international carriage of Passengers and their luggage by air. The Montreal Convention may be found at: <http://www.legislation.gov.uk/ukxi/2002/263/contents/made>. The Montreal Convention limits liability in case of death or injury to Passengers for damages arising under Paragraph 1 of Article 17 not exceeding 113,100 Special Drawing Rights (SDR's) (equivalent to £103,400.99) for each Passenger and limits liability in relation to delay of baggage in case of damage caused by delay as specified in Article 19 in the carriage of persons, the liability of the Carrier for each Passenger is limited to 4,150 SDR's (equivalent to £3,794.11). Please note that international conventions limit not only the amount the Company may be liable to pay but also the time within which proceedings against it may be brought. Where there may be no international convention which applies and in the case of loss or damage to personal possessions, luggage or valuables during carriage of any kind is limited to the same amount and in the same manner as that of the actual carrier of whatever kind. No claim for death and or personal injury and or loss of or damage to luggage can be brought against the Company or any carrier otherwise than in accordance with these Conventions and or Regulations in respect of carriage by air and or by sea.

Under EU Regulation 261/2004 you have rights in some circumstances to a refund and/or compensation from your airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from airlines. However, reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund of your holiday cost from us. If your airline does not comply with these rules you should complain to the CAA's Passenger Advice and Complaints Team (PACT) on 020 7453 6888 or visit www.caa.co.uk.

Please also see the important paragraph below headed "Conditions of Carriage".

- i) If you or any member of your party suffers damage arising out of an activity which does not form part of the holiday arranged through the Company, the Company will offer advice, guidance and assistance to help you in resolving any

claim you may have against a third party, provided the Company is advised of the incident within 90 days of the occurrence. Where legal action is contemplated the Company's authority must be obtained prior to commencement of proceedings and be subject to your undertaking to assign any costs recovered or any benefits received under an appropriate insurance policy to the Company. The Company's costs in respect of the above on behalf of you and your party shall not exceed £5,000 in total.

For cruises where the original port of embarkation is in the EU, in the event that the cruise is delayed in departure of one or more nights and you are not on board the ship and have travelled to the port of embarkation for the cruise then in accordance with EU 1177/2010 the Company shall offer passengers adequate accommodation free of charge for a maximum of 3 nights and up to 80 Euros per night per person. The Company shall also provide where available suitable snacks, meals and refreshments. No payment shall be made unless authorised by The Company in writing. The Company have no obligation to provide such accommodation ashore where the delay is caused by weather conditions, endangering the safe operation of the Ship. The provisions relating to accommodation do not apply after the Cruise has commenced, where the Cruise is cancelled or whether there is a significant alteration prior to departure.

30. Conditions of Carriage and Limits of Liability

Travel by sea, road or air is governed by the carriers Conditions of Carriage which govern the relationship, responsibilities and liabilities as between you and anyone travelling with you and the carrier. The Conditions of Carriage are binding and you must read them carefully.

In respect of any loss or damage to property including luggage which are not covered by any international conventions, and where liability is not limited by reference to any enactment, terms or conditions, then any legal liability that Crystal may have for any such losses or damage will be limited to £500 per Guest.

International carriage of Passengers and their luggage by sea shall be governed by the Athens Convention 2002 mentioned in paragraph 21 and EU Regulation 392/2009, which may be found at: <http://www.transportrecht.org/dokumente/AthenProt2002e.pdf> and <http://eur-lex.europa.eu/LexUriServ/LexUriServ.do?uri=OJ:L:2009:131:0024:0046:EN:PDF>. Domestic sea carriage by sea or use of the ship as a floating hotel in the UK shall be governed by the 2014 Order which applies the Athens Convention 1974 limits. A copy of the Athens Convention 1974 may be viewed at: <http://www.admiraltylawguide.com/conven/passengers1974.html>.

Any liability of the Company and the Carrier for death or personal injury or for loss of or damage to luggage arising out of carriage by sea shall be solely brought and determined in accordance with the Athens Convention 2002 EU Regulation 392/2009 or where applicable the 2014 Order.

Where the cruise involves domestic carriage by sea or the ship is being used as a floating hotel the aggregate liability of the Company and the Carrier for the death of or personal injury to a Passenger shall in no event exceed the monetary limitations of 46,666 SDR's (approx. £42,664.11) as set forth in the Athens Convention 1974. From 30 December 2016 this will increase for domestic seagoing carriage to 400,000 SDR's (approx. £365,697.57). The maximum liability for international sea going cruises is 400,000 SDR's per Passenger per incident (approx. £365,697.57) or 250,000 SDR's (approximately £228,560.98) in the case of War and Terrorism pursuant to EU Regulation 392/2009 and the Athens Convention 2002.

Liability for loss of or damage to property (save for medical and mobility equipment which is dealt with in Sections 19 and 21) pursuant to the Athens Conventions and EU Regulation 392/2009 is limited. Cabin luggage is limited to 833 SDR's under the Athens Convention 1974 and 2014 Order (approx. £761.57) and 2,250 SDR's (approx. 2,057.05) under the Athens Convention 2002 and EU Regulation 392/2009.

In all cases of carriage by sea luggage is assumed to be delivered without damage unless written notice is given by the Passenger within the following periods:

- (i) In the case of apparent damage before or at the time of disembarkation or redelivery.
- (ii) In the case of damage which is not apparent or loss of luggage, within 15 days from the disembarkation or delivery or from the date any such delivery should have taken place.

Neither the Company nor the Carrier shall not be liable for any loss or damage to luggage that occurs outside the course of carriage including any loss or damage before or after the luggage comes into the Carrier's actual possession, custody and control, including, but not limited to, where the luggage is in the possession, custody and control of airlines or other transportation services.

The Carrier provides safekeeping for valuables aboard Ship and encourages Passengers to deposit any jewellery or other valuables brought aboard the Ship with the Reception Desk staff who will issue a receipt for such valuables. The Carrier provides an in-room personal safe for Passenger's convenience. However, the Carrier shall not be liable for any loss of or damage to money, jewellery, watches, precious stones and metals, securities, financial instruments, tickets and/or other valuables

unless they have been delivered to the Reception Desk for safekeeping and a receipt issued in which case the Carrier's liability is limited in sums set out in the Athens Convention 1974 of 1,200 SDR's (approx. £1,097.09) and SDR's 3,375 (approx. £3,085.57) under EU Regulation 392/2009 and the Athens Convention 2002. The use of safes on board is not a deposit with the Ship under the Athens Convention 1974 or 2002 or EU Regulation 392/2009.

Where carriage is performed on inland waterways and the vessel does not go to sea the liability provisions relating to sea going vessels do not apply to the cruise. In those cases the liability of the Company and the Carrier to Passengers shall be determined in accordance with English law (the Merchant Shipping Act) and The Convention on Limitation of Liability for Maritime Claims 1996 (LLMC 96) as amended by SI 1998/1258, a copy of which will be provided by on request or can be found at (<http://www.legislation.gov.uk/uksi/1998/1258/article/4/made>). The limits for non-sea going Passenger vessels is 175,000 SDR's per Passenger limit (approx. £ 159,992.69). Liability for property claims will be at least 1,000,000 SDR's (approx. £914,243.92) under SI 1998/1258 (4)(b)(i)).

The Strasbourg Convention on the Limitation of Liability of Owners of Inland Navigation Vessels, referred to as the "Strasbourg Convention" with protocols and amendments, applies to vessels sailing on waterways located in the territory of a state party subject to (i) the "Revised Convention relating to the Navigation of the Rhine of 17 October 1868" and (ii) the "Convention of 27 October 1956 concerning the canalization of the Moselle" (Article 15(1) of the Strasbourg Convention: <http://www.ivr.nl/downloads/forms/B2.pdf>). If the Strasbourg Convention applies the limits for Passenger claims are 60,000 SDR's (approx. £54,854.64) per Passenger subject to a minimum of 6,000,000 SDR's (approx. £ 5,485,463.52) (see Article 7). The Company's and the carrier's for death, injury, illness, damage, delay or other loss to person or property of any kind suffered by Passengers shall, in the first instance, be governed by the Convention on Limitation of Liability for Maritime Claims 1996 as amended by SI 1998/1258 or where applicable the Strasbourg Convention. The Company's liability therefore shall not exceed those limitations provided by the said LLMC 1996 and SI 1998/1258 or where applicable Strasbourg Convention or in any further revisions, protocols and/or amendments thereto as shall become applicable. Where the LLMC 1996 or If applicable Strasbourg Convention permits us to apply a deductible, we may apply that deductible.

(The above reference approximate conversion rates are based on exchange rates as of 29 May 2014. SDR's are a monetary unit of the International Monetary Fund and current exchange rate can be found in major financial newspapers).

In respect of any loss or damage to property including luggage which are not covered by any international conventions, and where liability is not limited by reference to any enactment, terms or conditions, then any legal liability that the Carrier may have for any such losses or damage will be limited to £500 per Passenger.

All settlements by the Company or the Carrier will be made on the basis of actual cash value (replacement cost, less depreciation) Claims for damaged items will be settled on the basis of cost of repair. No amount shall be paid in settlement of any claim without proof of the actual cash value, or repair cost, as appropriate, arising from the loss or damage. Such proof must be sent to the Company. The Carriers' liability must also be proven before any settlement will be paid. You cannot make a double recovery by making a claim against the Company and the Carrier.

Personal belongings lost while unattended in public lounges or other public areas, whether on board the Ship or elsewhere, are not reimbursable. Losses due to ordinary wear and tear, perils of the sea, and other acts-of-God are not reimbursable.

The Liability of the Company shall not at any time exceed that of any Carrier or Supplier. For the purposes of Regulation 261/2004 on compensation and assistance to Passengers in the event of denied boarding and of cancellation or long delay of flights the Company is not an operating air carrier and not liable to pay compensation under this Regulation.

These liability provisions apply to all Passengers and the relevant provisions of EU392/2009 shall apply to all cruises sold or where the cruise begins or ends in the EU even if the country in which the Cruise was purchased is not a signatory. In all other countries the provisions of the Athens Convention 1974 shall apply. This includes US Guests whose cruise does not begin or end or call at any US port.

31. Independent Contractors Limit of Liability

The Company shall have no obligation or liability of any kind to you or anyone travelling with you for acts or omissions in connection with or arising out of arrangements with independent contractors or Concessionaires since they are not agents or employees of the Company. Arrangements with independent contractors include, but are not limited to the following:

- i) Goods or services sold in retail outlets on board the Ship, services or products available for your convenience on board the Ship and furnished by barbers, hairdressers, manicurists, masseurs, spa operators, photographers, entertainers, instructors, lecturers and others;
- ii) Services, products or transportation provided elsewhere than on board the Ship

which are furnished by others in connection with sightseeing tours, pre-cruise and post-cruise tours, excursions and shore trips, including, but not limited to tender service. Tours, including pre-cruise, post-cruise and other shore excursions, including hotels, restaurants and transportation, whether by vessel, air, rail, land or other means, not owned or operated by the Carrier and, are not under the operation or control of the Carrier and the Carrier makes no representation of any kind as to them, and takes no responsibility for them, even if, as a convenience to Passengers, the Carrier provides an escort. The Carrier takes no responsibility for air or other transportation under any circumstances. Passengers must assume responsibility for their actions while ashore and for their participation in shore activities.

The Passengers shall have no right to any refund and the Carrier shall have no obligation or liability of any kind to the Passenger for acts or omissions in connection with or arising out of arrangements with independent contractors or Concessionaires since they are not agents or employees of the Company or the Carrier. The independent contractors shall be entitled to charge for any products sold, services rendered or transportation provided to the Passenger either directly or, as a convenience to Passengers, through the Carrier, for which services the Carrier is entitled to impose a charge and earn a profit. Refunds will not be given for partially used services. No refund will be made for missed hotel nights or other program features due to airline delays or other factors beyond the control of the Company or the relevant Carrier.

Each Passenger agrees that all rights, exemptions from liability, defences and immunities of whatsoever nature referred to in the Ticket applicable to the Carrier and the Ship, shall in all respects inure also for the benefit of any servant, agent or independent contractor of the Carrier acting in the course of or in connection with their employment so that in no circumstances shall any such servant, agent or independent contractor as the result of so acting be under any liability to any such Passenger different from that of the Carrier, and for purposes of the agreement contained in this section, the Carrier is or shall be deemed to be acting on behalf of and for the benefit of all persons who are or may be its servants, agents or independent contractors from time to time and all such persons shall to this extent be or be deemed to be parties to the Contract contained in or evidenced by the Ticket.

32. Shore Excursions

Shore excursions are available for purchase on board the vessel or prior to embarkation from Crystal Cruises who will at all times endeavour to appoint reputable and competent local Suppliers in respect of these shore excursions. The terms and conditions of the Suppliers will be applicable. These may limit or exclude liability of the Supplier.

Where you purchase shore excursions and activities directly with a local Supplier then in such circumstances, the local Supplier is entirely independent of the Company or Crystal Cruises even where the Company or Crystal Cruises assist in booking such activities available as agent or otherwise. The Company or Crystal Cruises is not responsible for any acts or omissions that are wholly attributable to the fault of the local Supplier. Shore excursions may not all be suitable for disabled persons or persons with reduced mobility.

In relation to Crystal Yacht Expedition Cruises expeditions/ experiences will be included in the Yacht cruise price. There are cultural and soft/ extreme adventures depending on the port. Passengers will be required to have the required level of physical fitness and mobility for the shore excursions and or water sports on offer, a release may need to be signed to participate in some events. This is to ensure you are fully aware of any risks and safety procedures to follow. You will not be asked to waive liability for any negligence of the supplier causing injury.

In relation to River Cruises, passengers will be offered a choice of complimentary guided shore side adventures featuring cultural, soft and active options in every port.

33. Complaints

The Company accepts responsibility for providing all the elements of the advertised cruise but if it fails to provide what has been booked, you must inform the Company or its representative without undue delay if you consider that any of the services under the cruise holiday contract has not been performed in accordance with the terms of the contract. Failure by you to notify the Company or its representative may be taken into account when determining any price reduction or compensation for damages where such notice would have avoided or reduced the damage.

The Company shall remedy any lack of performance of the services under the cruise holiday contract raised by you unless:

It is impossible to do so, or will incur disproportionate costs, taking into account the extent of the any lack of performance and the value of the contractual service affected. Any complaint to the Company must be notified in writing and no later than 35 days from the end of your holiday.

A Complaint pursuant to EU Regulation 1177/2010 must be sent to the Company as soon as possible. The Company will investigate and provide its response within 28 days. If you are not happy with the Company's final decision then you can refer your complaint to the Cruise Line International Association which is the voluntary

complaints body authorised by the Department of Transport to deal with complaints. The email address of Cruise Line International Association for Passenger complaints under Regulation 1177/2010 is Passengerrights@crusing.org.

34. Data Protection

In order to process the Passengers booking and to ensure that the Passengers travel arrangements run smoothly and that the Company comply with its legal obligations to perform its holiday contract with the Passengers the Company requires the Passenger to provide personal data relating to all persons travelling on the booking, including children (data subjects). The Company shall collect such personal data in accordance with its privacy and data protection policies [www.crystalcruises.co.uk] in accordance with relevant data protection laws including Regulation (EU) 2016/679 which applies from 25 May 2018.

Personal data means any data relating to the data subject, such as name, e-mail, postal address, date of birth, nationality, passport or ID number, bank or credit card details, biometric data for the purpose of uniquely identifying the Passengers, data concerning health for the purposes of monitoring and alert purposes, the prevention or control of communicable diseases and other serious threats to health, including any special needs/dietary requirements, name and communication details of a person to contact in case of an emergency. Special category of data includes racial or ethnic origin and religious beliefs.

In accordance with its policies the Company shall only seek such personal data as is necessary to comply with its legal obligations (for example immigration and governmental requests) or to perform its contract with the Passengers safely which includes information relating to medical conditions, reduced mobility or any disability which may be relevant to providing appropriate facilities and or assistance or assessing whether the holiday or any element provided is safe and suitable. Such personal data the Passengers shall provide to the Company may be stored, used, disclosed by transmission or otherwise made available to other suppliers or third parties in order to enable the Company to perform different parts of its contract with the Passengers. The Company will only process any data about the Passengers that is relevant and necessary and where the Company is required to pass the information on to the relevant suppliers of the Passengers travel arrangements such as airlines, hotels, transport companies covering various components of the Passengers holiday with the Company. The Passengers personal data may be required and provided to security or credit checking companies, public authorities such as customs/immigration or as required by law.

The Company will take full responsibility for ensuring that proper security measures are in place to protect the passengers personal data, including the security measures of any company or person processing the passengers personal data on the Company's behalf. Additionally, where the passengers holiday is outside the European Union (EU), controls on data protection in the Passengers destination may not be as strong as the legal requirements in the EU. However the Company will only transfer the Passengers personal data to a third country or an international organisation only if the third country or international organisation processing the Passengers personal data has provided appropriate safeguards, and on condition that the Passengers rights and legal remedies in respect of his/her data are available.

The Company will not pass any of the Passengers personal/special category data onto any person who is not responsible for any part of the Passengers travel arrangements and the request for the personal/ special category data is not necessary for the performance of the Passengers contract with the Company. The Company will retain the passengers personal data in its archived system for up to 7 years from the last use of such personal data to allow the Company to comply with its legal obligations relating to the bookings and for the additional purpose of defending any legal action brought against the Company in relation to the passengers contract with the Company. The Company will only keep the passengers personal data for as long as it is necessary or is required by law.

The Passenger is entitled to seek access to personal data held by the Company in accordance with the Company's policies and to ask the Company to rectify any inaccurate personal data concerning the Passenger or to delete sensitive data subject to the policy and any legal basis on which the Company may object.

Passengers may obtain a copy of the personal information held about himself/herself by contacting sales@crystalcruises.com

The Company considers the issue of data protection very seriously. In order to comply with its obligations under Data Protection legislation, the Passenger is required to read and agree to the privacy policy before providing the Company with any information about himself/herself. Failure to do so is a breach of these terms.

19.3 It is the Passenger's responsibility to make sure that information which we hold about the Passenger is up to date and accurate. Failure to do so will be a breach of the Terms.



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